



P.O. Box 15284
Wilmington, DE 19850

TONGGANG DONG
129 STEAMBOAT LN APT 203
BALLWIN, MO 63011-3258

Customer service information

- Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
- bankofamerica.com
- Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv Plus Banking

for January 26, 2021 to February 22, 2021

Account number: 3540 1192 8092

TONGGANG DONG

Account summary

Beginning balance on January 26, 2021	\$63.97
Deposits and other additions	3,063.84
ATM and debit card subtractions	-142.84
Other subtractions	-2,741.01
Checks	-0.00
Service fees	-0.00
Ending balance on February 22, 2021	\$243.96



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¹Students under age 24 are eligible for a waiver of the monthly maintenance fee on certain accounts while enrolled in a high school, college, university or vocational program. Please refer to your Personal Schedule of Fees for details at bofa.com/fees.

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IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Scammers are taking advantage of the current environment to try to obtain your personal and financial information. Watch out for scams involving promises for COVID-19 vaccines, stimulus payments, employment and more. Scammers may try to contact you in various ways including by phone, email, and social media. Learn more at bankofamerica.com/security.

Deposits and other additions

Date	Description	Amount
01/26/21	RAISER 6795 DES:EDI PAYMNT ID:1CD6RC3B4XX55SO INDN:Tonggang Dong CO ID:3800896455 CCD PMT INFO:REF*TN*1CD6RC3B4X\	734.80
01/26/21	Zelle Transfer Conf# THHJSZTI3; Kitty Wing Sze Hoi	3.00
02/02/21	RAISER 6795 DES:EDI PAYMNT ID:QU7J2JLG01U1URP INDN:Tonggang Dong CO ID:3800896455 CCD PMT INFO:REF*TN*QU7J2JLG01\	764.61
02/09/21	RAISER 6795 DES:EDI PAYMNT ID:E969MX4E2KD92GO INDN:Tonggang Dong CO ID:3800896455 CCD PMT INFO:REF*TN*E969MX4E2K\	622.26
02/17/21	RAISER 6795 DES:EDI PAYMNT ID:3FU6O0FXQ9Z4X0X INDN:Tonggang Dong CO ID:3800896455 CCD PMT INFO:REF*TN*3FU6O0FXQ9\	939.17

Total deposits and other additions **\$3,063.84**

Withdrawals and other subtractions

ATM and debit card subtractions

Date	Description	Amount
02/08/21	CHECKCARD 0205 VESTA *AT&T PREP 866-6083007 OR 75418231036113492969199 RECURRING	-42.84
02/10/21	BKOFAMERICA ATM 02/10 #000009064 WITHDRWL BALLWIN BALLWIN MO	-100.00

Total ATM and debit card subtractions **-\$142.84**

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Withdrawals and other subtractions - continued

Other subtractions

Date	Description	Amount
01/26/21	Zelle Transfer Conf# 82a5e886a; QIAOYUN	-20.00
01/26/21	Online Banking payment to CRD 0592 Confirmation# 1368132076	-500.00
01/26/21	Zelle Transfer Conf# bafb572e8; Kitty Wing Sze	-10.00
02/02/21	Zelle Transfer Conf# 0d2a56621; QIAOYUN	-20.00
02/02/21	Online Banking payment to CRD 0592 Confirmation# 2627819026	-500.00
02/05/21	Speedpay DES:AmerenMO ID:0612302515 INDN:0612302515 CO ID:9212021104 WEB	-22.40
02/08/21	SPIRE DES:FIRSTECH ID:FTWEB36495534 INDN:TONGGANG DONG CO ID:0430368139 WEB	-59.15
02/09/21	Zelle Transfer Conf# 19bf017ea; QIAOYUN	-20.00
02/16/21	Zelle Transfer Conf# cb806299f; QIAOYUN	-20.00
02/17/21	ALLY DES:ALLY PAYMT ID:673929098897 INDN:TONGGANG DONG CO ID:9833122002 WEB	-369.46
02/17/21	CITI CARD ONLINE DES:PAYMENT ID:430356286388338 INDN:TONGGANG DONG CO ID:CITICTP WEB	-200.00
02/18/21	CITI CARD ONLINE DES:PAYMENT ID:430357174665650 INDN:TONGGANG DONG CO ID:CITICTP WEB	-1,000.00
Total other subtractions		-\$2,741.01