

Interviews

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Matteo

1. Yes, train and metro.
2. Quickness, security and based on traffic.
3. Metro: delays and overcrowding at specific hours; Train: few lines and one has to wait to change trains.
4. Doesn't use any app.
5. —
6. Doesn't trust apps much with giving authorizations.
7. Worries about giving information to third parties.
8. Likes the idea of live information from humans, would like transparency though.
9. —
10. Is not interested much in profile customization. (Lost in the recording!)

Rebecca

1. Yes, metro and autobus.
2. Quickness/Delays and based on destination.
3. Smell and cleanliness.
4. Google maps and Moovit. For planning and to know timetables.
5. Yes, on a scale 7/10.
6. —
7. Doesn't worry about sharing informations at all.
8. Would trust more the info and would be willing to share.
9. Would be more incentivized.
10. Wouldn't care too much.

Edoardo

1. Unfortunately yes, metro and autobus.
2. Based on destination and quickness (whatever google maps tells him).
3. Delays or external situations.
4. Moovit and some other. To check delays and timetables.
5. Trusts a bit (90%). Nonetheless sometimes loses coincidences because of false info.
6. A bit, but, in the end, he has to.
7. Not much, they are already shared.
8. Wouldn't work and wouldn't trust, also he would forget to do such a thing.
9. Would incentivize a bit more.
10. Wouldn't care, nada, zero.

William

1. Yes, train and metro.
2. Distance.
3. Too crowded.
4. Yes, to get the scheduling.
5. 100%.
6. Doesn't worry.
7. Doesn't worry too.
8. Thinks it could work but the two together would be even better. Would participate if he could remember.
9. Would like an honor system.
10. Would customize.

Kevin

1. Yes, autobus and metro.
2. Car is too expensive.
3. Metro is too crowded, buses have delays and are dirty.
4. Doesn't use apps, but once used a site which would give buses' delays and positions. But didn't work all the time.
5. Trusts 50%. Half the time it would work and the other half he would miss the bus.
6. Depends on the kind of authorization. You can't expect to have full security.
7. — (above).
8. Would trust more, would also participate.
9. Would be incentivized more, but would do nonetheless.
10. Doesn't like customizing too much. Also would like to get all features by default and to just have the honor system for flavor stuff.

Marco

1. Yes, train and metro.
2. Distance, comfort but also cost.
3. Overcrowding, timetables and delays.
4. Uses Google maps for navigation. Doesn't use anything for actual public transport.
5. Trusts google maps much more than apple maps.
6. Depends on the credibility of the app.
7. Would be worried about personal data. Once suffered a cyberattack.
8. Likes it. Would probably participate.
9. Would like.
10. Would customize.

Rachele

1. Yes, autobus and metro.
2. Distance from destination.
3. Waiting times.
4. Moovit for the timetables on buses, metro is pretty fast.
5. Depends on the means and the company, sometimes delays don't appear.
6. Doesn't care.
7. —
8. Would like, would also participate.
9. Would like the honor system.
10. Would customize.

Manuel

1. Yes, train and bus.
2. Doesn't decide, it's a matter of necessity.
3. Delays.
4. Doesn't use apps.
5. Doesn't really trust, uses as suggestion.
6. Knows the risks.
7. Takes into account the possibility thus doesn't care too much.
8. Feels like he may trust more, would participate.
9. Would be incentivized by honor system.
10. Wouldn't care too much about customization, but would nonetheless do it.

Alice

1. Yes, bus and trains. Not in Rome though.
2. Buses to go around the city, trains to get to Rome.
3. Waiting times, unknown arrival times and overcrowding.
4. No apps used.
5. —
6. Doesn't trust too much about sharing authorizations. But has to.
7. Worries about sharing data to third parties.
8. Would trust and would participate.
9. Would like honor system.
10. Would prefer features over customization.

Beatrice

1. Yes, bus and metro.
2. Based on traffic.
3. Smelly.
4. Moovit and Google Maps, to get the timetables, find out the path and possible deviations.
5. Trusts on a scale 7/10.
6. Worries about giving authorizations. Tries to disable everything, authorizing only when necessary. (Disables gps positioning after having used google maps)
7. Is indeed worried.
8. Would like to use and would participate. Already participated in a Facebook group that did something similar.
9. Wouldn't care too much about the honor system.
10. Wouldn't care too much about customization of profile.

Eleonora

1. Yes, metro and bus.
2. Prefers metro because of buses' delays.
3. Overcrowding.
4. Uses Google maps and Moovit (she prefers the latter). To know arrival times and stops.
5. A lot 9/10.
6. Doesn't worry, since she shares authorizations only during utilization.
7. Wouldn't worry about giving info to third parties.
8. Would like and participate (likes the idea of helping others).
9. Would incentivize but not too much, would like to devolve into charity.
10. Doesn't care about customization.