DAVID CURTIS

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SOFTWARE ENGINEER

As a software developer, I excel in crafting responsive web and mobile applications, leveraging a diverse skill set that encompasses a wide array of cutting-edge technologies. My involvement in agile teams has not only nurtured effective collaboration but also guaranteed punctual project deliveries. Driven by a deep-rooted passion for my craft, I am a highly motivated team player, eagerly seeking opportunities to infuse my expertise into novel projects and thrive within the fast-paced realm of development.

My core competencies include:

HTML • CSS • JavaScript • TypeScript • JQuery • SQL • MongoDB • GraphQL • React • Node.js • Express • REST APIs

Other Technologies and Competencies Include:

React Native • Bootstrap • Tailwind • Handlebars • Git • Github • React Context • NPM • Yarn • WordPress • Adobe Creative Suite • Illustrator • InDesign • Photoshop • User Experience • Digital Collaboration

PROFESSIONAL EXPERIENCE

2022 to 2023

Software Engineer
Carimus - Raleigh, NC
- Collaborated with designers and clients to develop headless WordPress websites utilizing Next.js as the primary front-end framework.
- Leveraged Next.js's static site generation (SSG) feature to pre-render pages and improve site performance.
- Used WPGraphQL to define the GraphQL schema and query data from the wordpress backend API.
- Developed custom Gutenberg blocks to provide clients with unique content editing experiences.
- Created custom reports using Google Analytics and Tag Manager that tracked user engagement and web traffic.

2021 to 2022   **Full Stack Developer**
Gravity - Raleigh, NC
- Design and build user interface elements following test driven development practices with React and React-Native
- Build reusable and scalable React components from designs and storyboards that are leveraged across projects using the best UI/UX practices
- Improve and carry out coding standards that follow CI/CD process
- Work closely with other Developers and DevOps Engineers implementing new features and troubleshooting

2021 to 2022   **Service Desk Analyst II**
HCTec - Winston-Salem, NC
- Work with different IT departments (Net Security, Network Infrastructure, Desktop Engineering) to find resolutions for the end user for a wide range of issues.
- Work with the software development team in reporting errors and bugs in new releases and assist in deployment of release fixes.
- Use advanced technical knowledge and troubleshooting skills to diagnose desktops, mobile phones, peripheral devices and applications.
- Shell scripting with Microsoft PowerShell to mount network drive paths.
- Respond to complex customer questions about usability and functionality of hardware and applications. Provide advanced education and training to customers, as necessary.

2021 to 2021   **Service Desk Analyst I**
HCTec - Winston-Salem, NC
- Primarily responsible for supporting IT customers in the form of providing timely and enthusiastic remote support from our 24/7 call center environment.
- Gathered customer's information and determined the issue by evaluating and analyzing the symptoms.
- Accurately processed and recorded call transactions using a computer and designated tracking software.
- Followed up and made scheduled callbacks to customers when necessary.
- Follows proper escalation procedures as defined by management.
- Ensured that customers received prompt, accurate and courteous service.

2018 to 2021   **Logistics Operator**
Coca Cola - Greensboro, NC

- Operated and updated various inventory management systems to document logistics activity.
- Oversaw all products leaving the warehouse to ensure accuracy and integrity of shipments.
- Supported successful logistics operations through movement, loading, unloading, and delivery of product and materials using a wide variety of material handling equipment (examples: forklift, HiJaw, pallet jack, Switcher).

EDUCATION AND TRAINING

06/2022   **Full Stack Web Development Certificate**
University of North Carolina Chapel Hill

06/2017   **Associate's Degree**: Advertising & Graphic Design
Guilford Technical Community College