

1

1

Campaign

+ name:char

+ startDate:char

+ endDate:char

+ budget:int

launchCampaign()

updateCampaign()

endCampaign()

+ campaignID:int

M

User

+ userID:int

+ username:char

+ role:char

logout()

assignTicket()

closeSales()

login()

1

Μ

**Support Ticket** 

+ priority

+ issue:bool

+ createdDate:char

+ customerID:int

updateTicket()

closeTicket()

createTicket()

M

+ ticketID:int

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