

VICENTE

DAVI D AMORIM

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PROFESSIONAL GOAL:

As a passionate Web Developer, my goal is to design and develop innovative, user-centric web solutions that enhance user experience and drive business growth. I aim to continuously improve my skills in front-end and back-end technologies, working with dynamic teams on projects that challenge my abilities and contribute to the digital transformation of organizations.

EDUCATIONAL BACKGROUND

high school degree

2021 - 2022 • E. E CRISAM SIMINEA

sales professionalization course

2021 - 2022 • SENAC RN

Front-End Master

2023 - 2024 • Curso em Video

WORK EXPERIENCE:

2021 - 2022 • Brisanet Telecomunications S.A

Position/Role: Office assistant

- Document Filing: Organize and maintain both physical and digital files to ensure easy access and retrieval of documents.
- Data Entry: Input data accurately into spreadsheets, databases, or CRM systems, maintaining up-to-date records.
- Scheduling Appointments: Assist with scheduling meetings and appointments, and coordinate calendars to avoid conflicts.
- Office Supply Management: Monitor inventory of office supplies and reorder as needed to ensure availability of essential items.

2022 - 2023 • Magazine Luiza S.A

Position/Role: Sales assistant

- Customer Engagement: Assist customers by providing information about products, answering questions, and addressing concerns to enhance their shopping experience and encourage sales.
- Sales Support: Prepare quotes, proposals, and sales documentation, and assist with order processing to support the sales team in achieving targets and delivering excellent customer service.

2022 - PRESENT • Teleperformance CRM S.A

Position/Role: Interact

- Client Interaction Analysis: Evaluate client interactions and feedback to identify pain points and areas for improvement, enhancing overall client engagement and satisfaction.
- Customer Engagement Design: Create and implement interactive elements and strategies to actively engage clients, ensuring a personalized and compelling experience that addresses their needs.
- Client Feedback Integration: Collect and analyze client feedback to refine interaction strategies and features, ensuring that the digital experience continuously meets and exceeds client expectations.

2024 • UpWork, Workana and +

Position/Role: **Web Developer Freelancer**

- Custom Website Development: Build and customize websites based on client specifications, ensuring responsive design and optimal performance across various devices and browsers.
- Bug Fixing and Optimization: Identify and resolve technical issues, and optimize website speed and functionality to enhance the user experience and overall site performance.
- Client Consultation: Work closely with clients to understand their needs, provide technical advice, and offer solutions that align with their goals and vision for their web projects.

SKILLS AND LANGUAGE:

- Programming Languages: Javascript, Typescript, React.js.
- Dev Tools: Html, Css
- Operating Systems: Node.js.
- Databases: MySQL.
- Languages: Native Portuguese and Intermediate English.