

DAVIN TRAN

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<https://davintran.github.io/>

EDUCATION & CERTIFICATIONS

Bachelor of Science, Business Administration | University of Louisville

August 2019-May 2024

Computer Information Systems – Data Analytics

Microsoft Office Specialist, Excel Associate, Office 2019 | Certiport

April 2023

PROJECTS

Explainable AI and Data Analytics Report

April 2024

- Conducted an independent study project at the University of Louisville producing a comprehensive Explainable AI and Data Analytics Report utilizing advanced analytics techniques to generate actionable insights and recommendations. Presented findings to stakeholders, contributing to informed decision-making processes.

Amazon Prime Video Power BI Dashboard

March 2024

- Developed a comprehensive Power BI Dashboard by leveraging a Kaggle dataset featuring Prime Video TV shows and Movies. This project was undertaken as part of an independent study initiative under the guidance of the Chairman of the College of Business, Information Systems, Analytics & Operations Department.

Web Development Project: Kids Center for Pediatric Therapies

December 2023

- Led team efforts to enhance the Kids Center for Pediatric Therapies website, focusing on improved accessibility and functionality for children and families. Collaborated on refining both Content Management System (CMS) and Patient Management System (PMS) features, prioritizing an optimal user experience.

CORE COMPETENCIES

PROFESSIONAL SKILLS

Data Analysis | Data Visualization | Data Migrations | Data Collection & Reporting | Problem-Solving | Database Management | Data Mining | Macros | Pivot Tables

TECHNICAL SKILLS

SQL | Python | Tableau | Excel | Power BI | HTML | CSS

LANGUAGES

English (Fluent) | Vietnamese (Intermediate)

WORK EXPERIENCE

Olive Garden, Louisville, KY

2022-2024

Server

- Demonstrated strong communication skills by effectively addressing guest inquiries, concerns, and special requests to ensure a positive dining experience.
- Provided exceptional customer service by understanding the menu thoroughly and offering accurate and timely recommendations to guests.

Keller Williams Louisville East, Louisville, KY

2018-2021

Realtor

- Assisted clients in buying and selling properties, providing information on market trends and property values.
- Recognized as one of the top 3 teams of Keller Williams East, selling higher volume with only 3 agents.

Heidelberg Wood Flooring, Tell City, IN

2016-2017

Office Manager (Intern)

- Maintained knowledge of products and services to provide accurate and up-to-date information and recommendations to customers.
- Updated website frequently by creating new tabs, editing galleries, and creating hyperlinks to new products using HTML.