## Service blueprinting The exchange platform of Public welfare activity\_ user A for product owner

Webpage Physical of public E-mail of request E-mail of request evidence welfare Webpage of establishment from User B from User B Webpage of experience and feedback of user B exchange Sign up Discuss detail of task Confirm if user Create webpage Choose public Receive and check Gives Sends Customer and log in product to of product welfare activity information of user and make a decision B conduct it or evaluation to exchange not user B user B Actions User B communicate User B upload Offer category with user A of public experience Onstage and photos welfare activity Confirm Offer and set up evaluation Id Backstage system information Support Store in Store in database of evaluation Processes membership system

KKB

## Service blueprinting The exchange platform of Public welfare activity\_ user B for participator

KKB

