

Davis McCue

dmccue@bgsu.edu | 330-844-8439
www.linkedin.com/in/davis-mccue
<https://github.com/DavisMcCue>

EDUCATION:

Bowling Green State University, College of Arts & Science

Bachelor in Computer Science

Bowling Green, OH

Stark State College, College of Science

Associate in Video Game Design and Development

Canton, OH

Certifications:

Stark State College, College of Science

Microsoft SQL Server

Database Systems

Web Design

Canton, OH

Summer 2023

Fall 2023

Spring 2024

WORK EXPERIENCE:

Home City Ice

CDL Class B Driver/Customer Service

Massillon, OH

June 2017-Present

- Applied problem-solving skills to address customer complaints and issues.
- Completed daily routes in accordance with customer delivery expectations.
- Communicated with customers to ensure timely and accurate deliveries.
- Maintained knowledge of company products to provide helpful suggestions and recommendations to customers.
- Assisted with training and mentoring new team members.
- Developed strong customer relationships and loyalty through effective communication.
- Delivered products to various locations throughout the city with accuracy and efficiency while adhering to all safety regulations.
- Worked with a team to lead district to becoming #2 in sales across the nation.

Massillon Parks and Rec

Park Maintenance

Massillon, OH

Dec 2016 - May 2017

- Mowed and edged lawns, using power mowers, and edgers.
- Maintained and repaired lawn tools and equipment.
- Inspected sidewalks and parking lots to identify and report hazard or repair needs.
- Pruned and trimmed trees, shrubs, and hedges.
- Prepared walkways for adverse weather conditions and removed snow and ice.

OfficeMax

Retail Sale Associate

Canton, OH

May 2015 - Dec 2016

- Received and processed online orders for shipment or store pick-up.
- Greeted customers and engaged in conversation to assess needs.
- Used a company system for tracking inventory to reduce error and maximize profits.
- Delivered exceptional customer service to guests.
- Promoted store products by actively engaging customers and providing product demonstrations.

OfficeMax

Help Desk Technician

Canton, OH

May 2015 - Dec 2016

- Delivered first-level contact and problem resolution for users with hardware, software, and

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applications problems.

- Performed research to attain in-depth knowledge of support products and services.
- Troubleshoot and resolve system printers and other peripheral devices.
- Installed and performed minor repairs to hardware, software and peripheral equipment, following design, and installation specifications.

INVOLVEMENT:

Kappa Sigma

Scholarship Chair

- Oversees the Scholarship Program.
- Oversees study hours each week for deficient brothers.
- Oversees and maintains the fraternity GPA.

Bowling Green State University

September 2016- May 2017

InterFraternity Council

Vice President of Scholarship Chair

- Vice President of Scholarship Chair
- Overlooked different scholarship chairs from each fraternity.
- Overlooked the IFC Scholarship Program

Bowling Green State University

October 2016 - May 2017

Skills

- Visual Code/Github/Visual Basic
- C++/C#
- Java/Javascript
- HTML/XML/CSS
- Object-Oriented Programming
- Web Platform Development
- Computer Hardware Knowledge
- Computer System Repair
- Testing and Debugging
- Software Application Testing
- Web Applications