Davis Hoang

Technical Specialist at Apple
BS in Computer Science

EDUCATION

Bachelor of Science, Computer Science
San Francisco State University (08/2014 - 05/2019)

EXPERIENCE

Technical Specialist
Apple (09/2019 - Present)

- Running diagnostic tests on apple products and troubleshooting all mobile device issues at the Genius Bar
- Align with customers while providing excellent customer service by making a true connection
- Create a high energy around our product and services in order to sell and help people with their new technology

Lead Instructor
CodeFu (08/2018 - 11/2019)

- Teaches the fundamentals of coding while focusing on Social & Emotional elements of Child & Adolescent Development – incorporating important themes relevant to kids lives that range from bullying to self- esteem.
- Developed and executed lesson using coding languages including Scratch, Python, HTML, CSS and Javascript.
- Encouraged problem solving, critical thinking and teamwork.

PROJECTS

Software Engineering Project (Team Lead / Github Master)

San Francisco State University

- Led a team of 7 to plan, execute, and document a housing website for San Francisco State University students.
- Knowledge of full software engineering cycles including best practices of Agile/SCRUM process, and user centered design for developing good UX/UI.
- Monitored our team by utilizing Trello and Github.

Software Engineering Project (Front End Developer)

San Francisco State University

- Worked in a team of 5 to plan, execute and document a meal kit website purely in front end.
- Utilizing frontend frameworks and tools (including Javascript, HTML, CSS, Bootstrap, Figma and Github pages)
- Knowledge of software engineering cycles including best practices of Agile/SCRUM process and user centered design for developing good UX/UI.

PERSONAL INFO

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SOCIAL

Linkedin
www.linkedin.com/in/davisth127
Github
www.github.com/DavisTH127
Website
www.davishoang.com

SKILLS

Java, Javascript, Bootstrap, HTML5, CSS, React.js, Postgres, GCE, Nodejs, Express, API, UX/UI, Swift, Linux, C++, Python

COURSES

PHYSICS WITH CALCULUS II
CALCULUS II
LINEAR ALGEBRA
PROBABILITY-AND-
-STATISTICS
MACHINE STRUCTURES
PROGRAMMING-
-METHODOLOGY
THEORY OF COMPUTING
DISCRETE MATH
DATA STRUCTURES
ANALYSIS OF ALGORITHMS
MACHINE STRUCTURES
ADVANCEDS SOFTWARE LAB
OPERATING SYSTEMS
PROGRAMMING LANGUAGES
PROGRAMMING CAFE
INTERACTIVE-MULTIMEDIA-
-APPLICATION
HUMAN-COMPUTER-
-INTERACTION
SOFTWARE DEVELOPMENT
SOFTWARE ENGINEERING