

# DAVID ASARE



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asaredavid777@gmail.com



Mataheko Street  
Accra



Linkedin.com/David  
Asare

I am a dedicated IT professional highly effective at maintaining and installing software and hardware for servers, laptops and desktop Computers. I am seeking a role offering opportunities for long-term professional growth and development

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## SKILL SUMMARY

Motivated and solutions-oriented IT professional dedicated to improving the user experience across a diverse range of technologies. knowledgeable in:

- Computer Networks.
- Hardware (Desktop, Laptop, Printers, Servers and all hardware peripherals)
- Software Installation
- Web development
- Operating Systems
- Internet

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## SKILL HIGHLIGHTS

### 1. HARDWARE AND SOFTWARE

- Repairing and replacing faulty computer and network systems
- Performing Scheduled maintenance on computer systems.
- Installing and configuration of various types of softwares including System softwares
- Carry out Assessment to determine the need for hardware change and software configurations

### 2. INTERNET AND NETWORKS

- Installing, configuring, and maintaining network equipment
- Troubleshooting and fixing problems with internet and network connections
- Design and maintain Websites/Applications for clients

### 3. CUSTOMER SERVICES

- Providing customers with accurate information on IT products and services
- Walked customers through step-by-step process for troubleshooting hardware issues

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- Talk to customers over the phone or via email to provide solution to technical problems
- Act as a liaison between the IT unit of an organization and it's clients

## EDUCATION

### **BSc. Applied Physics**

University For Development Studies Tamale-Ghana

September/2010 – June/2014

**WASSCE cert. General Science** (high school diploma)

RJTMI, Accra-Ghana. August/2006 – May, 2009

## EXPERIENCE HISTORY

### **User Support Technician**

GES, Accra -Ghana

November/2018 – Present

### **User Support Technician**

Web Soft Ghana ltd

Accra-Ghana.

September 2015-September 2018

## LANGUAGES

- English language (Very Fluent)