**Clarity: What parts of the document are difficult to understand?**

* In the software requirements under the performance requirements section, it states “the system will calculate the total amount in less than 1 second.” I do not understand what amount this requirement is referring to.
* In the security requirements section, it is not defined how many times is “too many times” before the automatic lockout system kicks in.
* It is unclear what the project is physically. Is it an app? A physical device? A website?
* The use case diagram is extremely difficult to read as there are lines everywhere with stars, and no arrows.
* It is unclear what the vendor does (based on its CRC card)
* Some activity diagrams are hard to understand. For example, it is unclear what path to follow if the card is valid or invalid in the first one.

**Consistency: What parts of the document are inconsistent with other parts?**

* The requirements describe what a user must do to use the system but the user is nowhere to be found in the use case diagram.
* There are CRC cards for classes that are not present in the use case diagram.
* Payment should not have a CRC card to itself
* There are only 4 CRC cards even though 10 classes are given.

**Completeness: What is missing?**

* There is no initial description of what the project is before it goes into the requirements.
* There are no behavioral descriptions
* The state diagram is missing many states
* The methods are unclear as they are not listed using ()
* There is a missing use case description
* No initial black dot in the activity diagram and there are many missing symbols for the states.
* No box around use cases