

OSAYAMEN DAVID EHIGBOCHIE

+2347031874290 | 7, Ogbeide Crescent, off Imuwahen Street, G.R.A, Benin City Nigeria | LinkedIn | David Ehigbochie

SUMMARY OF ABILITIES

- Good Research skills.
- Courteous and Coordinated.
- Fast adaptation to new knowledge.
- Good sense of Humor.
- Team Player.
- Ability to meet deadlines.
- Able to multitask.
- Strong communication skills.
- Keen eye for details.
- Quick anticipatory mind.
- Quick learner.
- Motivated and dedicated to getting jobs done right.

JOB INTERESTS

- Data Analysis.
- Information Technology.
- Administrative and Management Duties.
- Telecommunications and New Technologies.
- Geographic Information Systems (GIS).

EDUCATION

University of Benin, Nigeria

M.Eng in Electrical and Electronic Engineering(Telecoms Option).

Oct, 2021 to Feb 2024

Thesis: A comprehensive study on current Network Simulators and categorizing them based on their performances.

Advisor: Dr. L.E. Omoze

Covenant University, Nigeria

B.Eng in Information and Communications Engineering.

Sep. 2007 to Jun. 2013

Thesis: CISCO vs Other Networking Tools: A Comprehensive Study on Current Network Simulators and Categorizing Them Based on Their Performances.

Advisor: Dr. Adeyinka A. Adewale

PROFESSIONAL WORK EXPERIENCE

Benin Electricity Distribution Company (BEDC), Edo State, Nigeria (Senior Executive Officer, SEO)

GIS Department Officer

2023 till date

- Responsible for collecting, organizing, and maintaining geographic data sets from field Enumerators. This includes data acquisition, storage, quality assurance, and database management.
- Using GIS software (ArchGIS) to conduct spatial analysis to interpret geographic data and derive meaningful insights, spatial modeling, overlay analysis, and network analysis.
- Providing training and technical support to users of GIS software (ArchGIS) and tools. This includes conducting training sessions, developing training materials, and offering assistance to users encountering technical issues.

Customer Complaint Officer / Customer Complaint Resolution Officer

2019-2023

- Supervised Telemarketing to remind customers to vend or make payments.
- Tracked all Meter Requests after approval to ensure they are installed to avoid sanctions from the Commission as it relates to Sub Region.
- Proactively identifying trends and making recommendations for management action.
- Participated in formulating distribution network expansion layout and grid metering re-certification and meter reading.

- Thorough Customer Premises Inspection and Capturing on Route App in the absence of the Resolution Officer.
- Professionally and courteously receive and log all all interactions (verbal and written) on WFM ensuring that the complaints are as detailed as possible .Raise requisite complaint ticket appropriately and assign these complaints to the appropriate Departments.
- Works together with the Customer Complaints Resolution Officers to update complaints tickets for closure on stating findings and actions taken towards resolution of complaints.
- Onboarding MAP Meters/Raising Customer Records Management Document - Temporary stoppage of bills and meter insertion of whole current meter/md meters.
- Follow up with the responsible stakeholders such as the Product Manager, Metering Officer and Regional Auditors in order to ensure that they capture/approve/ investigate where applicable. This is to ensure that they move along the service desk within the recommended 15 days.

Graduate Trainee (On the Job Training, OJT)

2017-2019

- I was taken around to all the Key Departments that made up the company for Twenty (20) months. The Departments visited included GIS and Enumeration Department, Customer Complaint Department, Finance/Accounts Department, ICT Department, Control Room, Route Marshal (Commercial Marketing), Energy Audit, Metering, Protection Control and Metering (PC&M), Store Keeping, Technical Maintenance Team, Human Resource, Billing, Risk Department, Performance Department, Health and Safety Department.
- The Trainee program was climaxed by a Two (2) months Classroom exercise at BEDC Power School, Elizade University, Ondo State, to complete the selection process.

Mega Education Center, Iwegie Street, Edo State (Students Population = 1000+)

Head Admin Officer

Nov, 4th, 2014 –Mar, 27th 2016

- Monitored the schools' account.
- Embarked on researches to ensure growth and avoid quality depreciation.
- Member of Human Resource Management of the establishment.
- Acting Public Relations Officer (P.R.O.)
- In charge of all ICT operations.
- Managed the schools' networks.
- Acting Schools' Accountant

Nigerian Naval Engineering College, Sapele, Delta State (Polytechnic)

Instructor (NYSC) - Weapon Engineering School

Nov, 28th, 2013 – Oct, 16th, 2014

- Took lectures on Telecommunications Engineering and Electrical Circuit Theory to personnel's of the Nigerian Navy.
- Developed courses and researches.
- Prepared and graded homeworks, problem sets and examinations.
- Facilitated classroom and laboratory sessions
- Administrative support.
- Schedule Staff Meetings.
- Taking minutes for meetings.
- Schools' P.R.O.

Nigerian Petroleum Development Company, Sapele Road, Edo State

ICT Department Intern

Mar, 1st, 2012 – Aug, 31st, 2012

- General Training on the Oil Sector and Policies.
- Network nodes internetworking.
- Electronic devices maintenance and repairs.
- ICT Helpdesk response personnel.
- Implemented all Information Technology Enterprise Infrastructure support policies in all the 3 branches in the region.
- Installation of full workstations.
- Researched for adequate upgrades.

RELEVANT SKILLS

- **Programming and Modeling Tools:** Packet Tracer, GNS 3, Adobe Packages, Microcoft Packages, ArchGIS, AutoCAD
- **Mathematical Tools:** Linear algebra, Telecommunication system, Circuit analysis, Computer Networking, machine learning
- **Interpersonal skills:** Strong written and oral communication skills

PUBLICATIONS, CONFERENCE, ACADEMIC POSTERS, AND SEMINARS

Publication

Review Article

- CISCO vs Other Networking Tools: A Comprehensive Study on Current Network Simulators and Categorizing Them Based on Their Performances
David Ehigbochie, Edirin L. Omoze,
J Comp Sci Informatics. 2024; 1(1): 33-56
» [Abstract » PDF](#)» doi: [10.5455/JCSI.20240523125542](https://doi.org/10.5455/JCSI.20240523125542)

COURSES AND CERTIFICATION

- CISCO Certified Networking Associate
- CISCO Certified Networking Professional
- ESRI Certifications (Cartography, Going Places with Spatial Analysis, GIS for Climate Action)

LANGUAGES

English: Working Proficiency in Listening, Speaking, Reading, and Writing.

French: Beginner