

User Experience Design Certificate Program September 29, 2018 – January 8, 2019

Saturday	9 am – 4 pm	
Sept 29	Introduction to UX	
Dates	Tuesday, 6 - 9 pm	Thursday, 6 - 9 pm
Oct 2 & Oct 4	User Experience Design Strategy	User Experience Design Strategy
Dates	Tuesday, 6 - 9 pm	Thursday, 6 - 9 pm
Oct 9 & Oct 11	User Research & User Centered Analysis	User Research & User Centered Analysis
Oct 16 & Oct 18	User Research & User Centered Analysis	User Research & User Centered Analysis
Tuesday	6 – 9 pm	
Oct 23	User Experience Design and Process Strategy	
Oct 30	User Experience Design and Process Strategy	
Nov 6	User Experience Design and Process Strategy	
Nov 13	User Experience Design and Process Strategy	
Nov 20	Break	
Nov 27	User Experience Design and Process Strategy	
Tuesday	6 - 9 pm	
Dec 4	Usability Testing	
Dec 11	Usability Testing	
Dec 18	Usability Testing	
Dec 25	Break	
Jan 1	Break	
Tuesday	6- 9 pm	
Jan 8	Final Project Presentation	

Choose Two Electives

Design Principles in AR, VR and Holograms

3 Tuesday evenings; 6-9pm January 15-29

Designing Customer Experience and Service Design

4 Thursday evenings; 6:30-9pm January 17-February 7

Hands-on Design Thinking Workshop

4 Thursday evenings; 6:30-9pm February 21-March 21 (skip 3/14)

Customer Journey Mapping

4 Wednesday evenings; 6-9pm April 3-April 24

Experience Design and Branding on Voice Enabled Devices

Spring 2019