Dawn Sheedy

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Richmond, VA

Objective

Technologist looking to grow with a position that pushes my 7 years of experience, technical aptitude, communication skills, and creative problem solving skills to the limit and beyond.

Education

2019 Graduate Loudoun County High School

Currently Enrolled

Virginia Commonwealth University

Experience

Advanced Repair Agent

Geek Squad 2020-Present

Worked with a team to diagnose and resolve hardware and software issues across a variety of device types. Repaired iPhones as an Apple certified technician. Specific expertise with Linux and macOS systems.

Volunteer Software Developer

Kinstone, LLC (Zeldathon.net) 2016-Present Worked on a team of volunteers to create software to raise money for charity and provide an enjoyable and interactive experience for viewers. (Used: Node.JS, React, various APIs)

Lighting Director

Tally Ho Theater 2018-2020 Worked with touring productions, unloaded and set up equipment and coordinated with performers to execute their vision for the show. Maintained and upgraded the lighting equipment, projectors, and computers.

Barista

Starbucks 2019-2020

Worked on a team to make food and drinks in a fast-paced yet qualityfocused environment in both the café and drive-thru, while providing quality customer service.

Skills

- Software Development (Multiple Languages)
- Web Development (HTML5/CSS/JS)
- Linux/macOS/Windows
- System Integration
- Hardware Repair
- Software Testing
- Technical Support
- Skill Building and Adaptability
- Problem Solving
- Collaboration and Leadership
- Adaptability
- Communication
- Microsoft Office Suite and Google Workspace

References

Available upon request.