

# Samantha Landingham, UI/UX Designer

## Contact

(949) 285-1920

sammie.m.doll@gmail.com

<https://www.linkedin.com/in/samantha-landingham-94509b217>

## Employment

### Apple, Inc.

**August 2014 - Present**

#### Technical Specialist

**August 2014 - March 2018**

- Ability to assess customers' support needs when they arrive, then provide solutions or refer them to other team members
- Flexibility to regularly rotate through different technical specialties and skill sets
- Ability to thrive on change as products evolve

#### Technical Expert

**March 2018 - November 2020**

- Certified to repair iOS devices.
- Ability to listen and provide feedback and mentorship to others.
- Can identify patterns based upon prior troubleshooting experience to diagnose symptoms and causes.

### Schedule Planner

**November 2020 - July 2021**

#### Genius Admin

**July 2021 - Present**

- Adept at creative problem solving.
- Motivated to do what's best for the customer and the team.
- Ability to anticipate and adjust for problems and roadblocks.
- Can make decisions quickly, sometimes under tight deadlines and pressure.
- Provide information that team members need to do their jobs and make accurate decisions.

## **Education**

### **CareerFoundry**

Intro to UI Design  
UI Immersion

August, 5, 2021  
April 23, 2022

### **Saddleback College**

**2011 - 2014**

Certificate of Achievement in General Education: IGETC  
Full Transfer Certification - UC IGETC  
Associate in Arts in Fine and Applied Arts

July 24, 2014  
July 24, 2014  
August 26, 2014

### **San Juan Hills High School**

**2008 - 2011**