Samantha Landingham, UI/UX Designer

Contact

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Employment

Apple, Inc.   August 2014 - Present

Technical Specialist   August 2014 - March 2018
- Ability to assess customers' support needs when they arrive, then provide solutions or refer them to other team members
- Flexibility to regularly rotate through different technical specialties and skill sets
- Ability to thrive on change as products evolve

Technical Expert   March 2018 - November 2020
- Certified to repair iOS devices.
- Ability to listen and provide feedback and mentorship to others.
- Can identify patterns based upon prior troubleshooting experience to diagnose symptoms and causes.

Schedule Planner   November 2020 - July 2021

Genius Admin   July 2021 - Present
- Adept at creative problem solving.
- Motivated to do what's best for the customer and the team.
- Ability to anticipate and adjust for problems and roadblocks.
- Can make decisions quickly, sometimes under tight deadlines and pressure.
- Provide information that team members need to do their jobs and make accurate decisions.

Education

CareerFoundry

Intro to UI Design	August, 5, 2021
UI Immersion	April 23, 2022

Saddleback College **2011 - 2014**

Certificate of Achievement in General Education: IGETC	July 24, 2014
Full Transfer Certification - UC IGETC	July 24, 2014
Associate in Arts in Fine and Applied Arts	August 26, 2014

San Juan Hills High School **2008 - 2011**