

Terms and Conditions

Last Updated: 24-07-2024

Welcome to **AGRICART FARMERS PRODUCER COMPANY LIMITED**

These terms and conditions outline the rules and regulations for the use **AGRICART FARMERS PRODUCER COMPANY LIMITED**'s Website, located at shop.agricartfpc.com . By accessing this website, we assume you accept these terms and conditions. Do not continue to use **AGRICART FARMERS PRODUCER COMPANY LIMITED** if you do not agree to all of the terms and conditions stated on this page.

1. Use of the Website

- You must use the website in compliance with all applicable laws and regulations.
- You are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer.

2. Products and Services

- All descriptions of products and services are subject to change without notice.
- We reserve the right to modify or discontinue any product or service at any time without prior notice.

3. Payment and Pricing

- All prices listed on the website are in Indian Rupees (INR).
- Payments must be made through the approved payment gateways listed on the website.

4. Limitation of Liability

- **AGRICART FARMERS PRODUCER COMPANY LIMITED** will not be liable for any damages that arise from the use or inability to use the materials on this website, even if **AGRICART FARMERS PRODUCER COMPANY LIMITED** or an authorized representative has been notified of the possibility of such damage.

5. Governing Law

- These terms and conditions are governed by and construed in accordance with the laws of India.

Privacy Policy

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At **AGRICART FARMERS PRODUCER COMPANY LIMITED**, accessible from shop.agricartfpc.com, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by **AGRICART FARMERS PRODUCER COMPANY LIMITED** and how we use it.

1. Information Collection

- We collect personal information when you register on our site, place an order, or subscribe to our newsletter.
- The personal information collected may include your name, email address, phone number, and payment details.

2. Use of Information

- Personal information collected is used to process transactions, send periodic emails, and improve customer service.
- We do not sell, trade, or otherwise transfer your personal information to outside parties without your consent, except as necessary to provide services.

3. Data Protection

- We implement a variety of security measures to maintain the safety of your personal information.
- Your data is stored on secure servers and is protected against unauthorized access.

4. Cookies

- Our site may use cookies to enhance user experience.
- You can choose to disable cookies through your browser settings.

Refunds/Cancellations Policy

Last Updated: 24-07-2024

Refunds

- Refunds are applicable only if the product is defective or not as described.
- Refund requests must be made within 48 hours of purchase.
- Once approved, refunds will be processed within 5-7 working days and credited to your original method of payment.

Cancellations

- Orders can be canceled before they are shipped.
- To cancel an order, please contact our customer service team.

Exchanges

- We do not offer exchanges. However, defective or damaged items can be returned for a full refund.

Shipping Policy

Last Updated: 24-07-2024

Delivery Time

- We aim to ship products within 3-4 working days.
- Delivery times vary based on your location and chosen shipping method.

Shipping Charges

- Shipping charges are calculated at checkout and vary based on order size and destination.

International Shipping

- We currently only ship within India.

Contact Us

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If you have any questions about these Terms and Conditions, Privacy Policy, Refunds/Cancellations Policy, or Shipping Policy, please contact us:

- Email: info@agricartfpc.com

- Phone: +91 7350025515

- Address: H. NO. 22A, WING 2 PANDUR TITHA, Kudal Sindhudurg 416812

Business Hours:

- Our customer service team is available Monday to Friday, 9 AM to 6 PM IST.