

Information and Communications Technology Unit
Risk Management Report

Potential Problem	Possible Causes	How Likely	Impact	Ways to limit risk/recommendation	Results of action taken
1.Major Information security breach/intrusion in our network infrastructure	Computer virus from unsecured servers; illegal/unauthorized intrusion	low	maximum	Ensure safe computer usage practice	<p>With the following:</p> <ul style="list-style-type: none"> -Implement appropriate network security measures by upgrading firewall to provide unified threat management capabilities, -installation of enterprise antivirus solutions from servers to workstations. Enterprise anti-virus system is constantly upgraded and/or change based on evaluation on its effectiveness and performance. -implementation of active directory in critical areas. -Implement DMZ for server resources such as databases and application servers -Separate internet lines between offices and wifi/laboratories <p>:No major information security breach/intrusion in TUAs network</p>

					infrastructure is experienced
2. major network breakdown	Force majeure; physical destruction of cables	low	maximum	consistent monitoring of network facilities	<p>With the following:</p> <ul style="list-style-type: none"> -Implement appropriate preventive maintenance of network infrastructure -Implement redundancy and backup measures on application servers and databases, especially for the enrollment system -Implement backup airconditioning unit for the data center <p>:No major network breakdown is experienced</p>
3.Major Information security breach/intrusion in the TUAPORTAL/TAIMS	Computer virus from unsecured servers; illegal/unauthorized intrusion	medium	maximum	Observe technical security principles fundamentals	<p>With the following:</p> <ul style="list-style-type: none"> -Implement DMZ for server resources such as databases and application servers -Separate internet lines between offices and wifi/laboratories -implement user credentials management <p>:No major Information security breach/intrusion in the TUAPORTAL/TAIMS is experienced certificate infrastructure</p>

4. Data breach or security incident under the Data Privacy Act Compliance	<p>Ignorance of the Data Privacy Act</p> <p>Lack of mechanisms for the Data Privacy Act</p>	medium	maximum	<p>Creation of clear policies and procedures in adherence to the Data Privacy Act.</p> <p>Setup infrastructure and tools to protect the University's data.</p>	<p>With the following:</p> <ul style="list-style-type: none"> • Compliance to the phase 1 and phase 2 set by the national Privacy Commission • Implement the recommended guidelines set by the national Privacy Commission such as Privacy Impact Assessment • Conduct general orientation for the entire University constituents <p>:TUA is in adherence with the Data Privacy Act</p>
<p>5. Unavailability of Information and Communications Systems such as telephony, internet, system applications (e.g. enrollment system):</p> <p>a. Due to power failure</p>	<p>Brownout/black out/power outage</p> <p>Service provider system failure</p> <p>Data center's equipment failure/Network infrastructure failure</p> <p>System software</p>	low	maximum	<p>Setup of power redundancy such as power generator and uninterrupted power supply in the data center</p> <p>Redundancy of telephony and internet facilities</p> <p>System and data backup</p> <p>Continuous update of application systems</p>	<p>With the following:</p> <ul style="list-style-type: none"> -implement power generator equipment -implement an uninterrupted power supply equipment that will cover the entire work day -implement several lines of telephony from various providers -implement several lines of internet facilities from various providers

b. Due to system crash or error	failure				-conduct a regular preventive maintenance for network infrastructure and equipment -implement a regular backup procedure :Telephony, Internet and application systems are highly available majority of the time
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