



DAYTWAN SHIRLEY CPhT

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OBJECTIVE

"Make Something Wonderful"

EDUCATION

Colorado Real Estate School
2018

WORK EXPERIENCE

Walgreens -Pharmacy Technician
03/2019-07/2025

Fast paced work in a high-volume pharmacy, averaging more than 500 prescriptions per day. Monitoring patient adherence and educating on correct use of prescription drugs. Working with Doctors to verify accurate dosage strength, form, and directions.

- Training New Hires
- Automated Dispensing System
- Insurance Billing
- Inventory Management
- Calculations

Credit Service Company -Debt Collector
07/2018-11/2018

Made hundreds of outbound calls daily to collect medical debt from consumers. Managed over 1,000 accounts.

- Account management
- Patience

Keller Williams Partners -Real Estate
Broker
05/2018

Cold calling and social media advertisement to generate leads. Summarizing exclusivity contracts with potential clients.

- Networking
- Advertising
- Negotiation

Conduent-Verizon Wireless -Customer

Care

10/2017-06/2018

Averaging 50 inbound calls daily and assisted customers with any concerns. Provided countless resolutions for customers.

- Analyzing bills
- De-escalation
- Product education

SKILLS

 Python, Ollama, ComfyUI, Hugging Face