



# DAYTWAN SHIRLEY CPhT

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## OBJECTIVE

"Make Something Wonderful"

## EDUCATION

**Colorado Real Estate School**  
2018

## WORK EXPERIENCE

**Walgreens -Pharmacy Technician**  
03/2019-07/2025

Fast paced work in a high-volume pharmacy, averaging more than 500 prescriptions per day. Monitoring patient adherence and educating on correct use of prescription drugs. Working with Doctors to verify accurate dosage strength, form, and directions.

- Training New Hires
- Automated Dispensing System
- Insurance Billing
- Inventory Management
- Calculations

**Credit Service Company -Debt Collector**  
07/2018-11/2018

Made hundreds of outbound calls daily to collect medical debt from consumers. Managed over 1,000 accounts.

- Account management
- Patience

**Keller Williams Partners -Real Estate Broker**  
05/2018

Cold calling and social media advertisement to generate leads. Summarizing exclusivity contracts with potential clients.

- Networking
- Advertising
- Negotiation

## **Conduent-Verizon Wireless -Customer Care**

10/2017-06/2018

Averaging 50 inbound calls daily and assisted customers with any concerns. Provided countless resolutions for customers.

- Analyzing bills
- De-escalation
- Product education

## **SKILLS**

🌈 Python, Ollama, ComfyUI, Hugging Face