

## MZEX MEDIA

# **COMPANY PROFILE**

Bringing Quality Tech Closer to You.







Established in 2020, Mzex Media is a proudly Malawian sole proprietorship that began operations in Mchinji and has since expanded to operate in both Mchinji and Lilongwe, serving clients across all regions of Malawi.

Mzex Media specializes in the importation and distribution of computers, particularly laptops, and also deals in various electronics on request. Over the years, we have built a solid reputation for reliability, competitive pricing, and personalized customer care.

We aim to be a trusted name in ICT and electronics supply by combining efficiency, integrity, and a deep understanding of our customers' needs.



#### **OUR VISION**

 To become Malawi's most reliable and customer-centered supplier of laptops and electronic equipment, empowering individuals, businesses, and institutions with digital tools to thrive in a connected world.

## **OUR MISSION**

 To provide high-quality, affordable ICT equipment tailored to the evolving needs of the Malawian market.

#### Why Choose Mzex Media?

Reliable & Tested Devices
Affordable Pricing
Flexible Order Options
Nationwide Reach
Personalized Customer Support

Trustworthy Delivery Services



### **SERVICES**

Mzex Media offers a wide range of services, including:

- Import and Sale of Laptops (new and refurbished HP, Dell, Lenovo, Acer, etc.)
- Custom Orders for Electronics (including desktops, monitors, printers, projectors, accessories, and more)
- Wholesale & Retail Supply for individuals, schools, businesses, and institutions
- **Procurement Consulting** assisting clients with sourcing quality and affordable ICT equipment

Delivery Services to all districts in Malawi (upon



## **MZEX MEDIA**



## **PERFECT DEALS**



High-quality laptops for everyone!



Mzex Media has successfully:

- Supplied laptops to school teachers in Mchinji under personal development programs
- Procured and delivered ICT equipment for educational institutions in Lilongwe
- Served small businesses with complete desktop setups and accessories
- Supplied custom electronics to individual clients from different regions across Malawi

Each project reflects our commitment to quality and client satisfaction.

## **NOTABLE PROJECTS**

Supply of Laptops and Drives to

DAZE Office Enterprise
P.O.BOX 132
Chilomoni
Blantyre
dazeofficemalawi@gmail.com
dazeoffice.co.za

Supply of Laptops to
Girls Activist Youth Organisation
P.O.BOX 208
Mchinji
info@gayomalawi.org
+265 881 015 374

Supply of Stationery and Laptops to Kamuzu Primary School
P.O.BOX 33
Mchinji
+265 999 387 781

Supply of Stationery and Laptops,
Software updates to
P.B Morgan Hardware
P.O.BOX 33
Mchinji
+265 999 387 781



#### **OUR CLIENTS**

We serve a diverse clientele, including but not limited to:

- Students and Parents
- Startups and SMEs
- Teachers, Lecturers, and Professionals
- Non-Governmental Organizations (NGOs)
- Schools, Colleges, and Learning Institutions
- Government and Private Institutions

#### **Customer Satisfaction**

At Mzex Media, customer satisfaction is the heart of our business. We believe that every customer deserves:

- Honest guidance before and after purchase
- Transparent communication
- Value for money
- Ongoing support after delivery

Our growth is rooted in the trust and positive referrals from satisfied clients. Many of our new customers come through recommendations, which is a reflection of our commitment to excellent service.



#### **CORE VALUES**

- Integrity: We do honest business, always.
- Quality: Only reliable and tested products reach our customers.
- Affordability: We offer competitive pricing with no compromise on standards.
- Reliability: We deliver what we promise—on time and as agreed.
- Customer-Centeredness: Every order, big or small, matters.
- **Innovation:** We stay updated to bring better tech solutions to our clients.



# LET'S GROW TOGETHER

#### Let's grow together

Whether you're a student in need of an affordable laptop or an organization looking for bulk ICT supplies, Mzex Media is your trusted partner for quality and value.

Mzex Media – Bringing Quality Tech Closer to You.

#### LET'S CONNECT WITH US

Mzex Media P.O.BOX 247 Lilongwe

Phone: +265 997 419 057 +265 881 744 269