# Daźurna Warner

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# **Objectives**

Dedicated and detail-oriented professional with 7 years of customer service experience and 5 years of programming expertise acquired from ABIIT, complemented by 2 months of hands-on work at Mystify. I am seeking to leverage my skills in both customer relations and software development to contribute effectively to a dynamic team, ensuring exceptional service delivery and innovative technical solutions.

## Experience

Customer Service Representative Til Shiloh 06/2017 – 10/2024

- Answer questions from customers about prices and which vehicles are available
- Take bookings and explain the terms of rental agreements
- Complete paperwork, update computer records and handle payments

#### Web Developer

Mistify 11/2023 - 01/2024

- Developed a reputation for fast, friendly, and thorough work
- Performed the required tasks and duties outlined in the job description, onsite and offsite, in a fast-paced environment

#### Associate

Project Jaguar 12/2017 - 12/2018

- Assisting students with homework, projects, test preparation, papers, research and other academic tasks
- Working with students to help them understand key concepts, especially those learned in the classroom
- Facilitate problem-solving with a curious mind and critical thinking skills

Front End Developer

Limin Holdings LLC 10/2024 – present

- Develop and maintain user-facing features using HTML, CSS, JavaScript, and modern frameworks like React, Angular, or Flutter

- Collaborate with UI/UX designers to translate wireframes and visual designs into functional, responsive interfaces
- Optimize web pages for maximum speed, scalability, and cross-browser compatibility
- Ensure the technical feasibility of UI/UX designs and recommend improvements
- Implement mobile-first and responsive design principles across all platforms
- Integrate front-end components with RESTful APIs and back-end services
- Debug and troubleshoot issues to improve usability and performance
- Maintain code quality, organization, and automation using tools like Git
- Participate in code reviews and contribute to best practices in front-end development
- Stay up to date with the latest trends and technologies in front-end development

## **Education**

Computer Information Systems and Psychology Monroe University St. Lucia 08/2025

**Computer Science** 

Antigua and Barbuda International Institute of Technology Antigua 10/2022

Graduated with a GPA of 3.14

Acquired my associates in applied sciences (Computer Science)

## Skills

Customer service, Computer literacy, Communication skills, Documentation review, Microsoft Word, Microsoft Excel, Time management