DAN BISHOP

CONTACT

📱 406-493-8332

✉ dan.alden.bishop@gmail.com

🌐 salesforce.com/trailblazer/profile

🌐 linkedin.com/in/dbishop406/

🌐 dbishop4.github.io (Portfolio)

🌐 Case Study kaggle.com/danstandefer

📍 Missoula, Montana

SKILLS

Salesforce Administration: User management, security, automation (Flows, Process Builder), and reporting.

AI & Machine Learning: Predictive analytics, AI-powered automation, and intelligent customer segmentation.

Data Migration & Integration (ETL): Salesforce Data Cloud, Data Loader, external APIs, and database transfers.

Data Analytics & Visualization: Tableau, BigQuery, SQL queries, and business intelligence reporting.

TRAINING & CERTIFICATIONS

Salesforce AI Associate Certification

Salesforce AI Specialist Certification

Salesforce   *2025*

Data Analytics Professional Certification

Coursera & Google   2024

Salesforce Administrator Certification

Salesforce   2021

Web Development Certification (JavaScript, HTML, CSS)

Mimo   2021

LANGUAGES

English

SQL/BigQuery

R

Tableau

Python

PROFILE

3x Certified Salesforce Administrator and Data Analyst with expertise in Salesforce administration, AI-powered insights, data migration, analytics, and automation. Skilled in SQL, Python, R, Tableau, and BigQuery, with a strong background in ETL, database management, and business process optimization. Passionate about leveraging data and AI to drive strategic decision-making and streamline operations. A self-driven, analytical thinker who is always seeking to answer the "why" behind data trends and business processes. Currently pursuing Salesforce Data Cloud certification to deepen my expertise in real-time data processing and customer insights.

WORK EXPERIENCE

Chief Information Officer
Dancing Goat Gardens   August 2022 - February 2024

- Established and enforced business standards for clean data practices and data integrity in all sales and inventory systems reducing operational overhead by ~30%.
- Developed executive dashboards using Tableau and AI-powered insights, helping to improve decision making time by over 20%.
- Led data cleaning processes, ensuring high-quality datasets for accurate decision-making.
- Spearheaded the implementation of an ERP and Point of Sale (POS) system, migrating all existing data into the new platforms.
- Drove data-focused initiatives, optimizing operations through data analysis and reporting.
- Developed data-driven strategies for business growth, aligning data insights with executive goals.

Training Coordinator
Doyles Sheehan   April 2019 - July 2021

- Structured SQL queries to support business functions, particularly in accounts payable and accounts receivable reducing reporting efforts by 15 hours per week overall.
- Collaborated with leadership to cleanse the AS400 DB2 database, addressing a long history of inconsistent data standards and improving data integrity.
- Led a special project to digitize monthly A/R reporting for an external accounting firm, streamlining processes and increasing efficiency.
- Responsible for creating, documenting, and editing business practices to support data cleansing and reporting goals.
- Trained staff on database management and proper data entry practices, improving overall business data quality and productivity by 25%.

Consultant
Cognizant (ATG)   January 2018 - April 2019

- Specialized in data migrations as part of the Salesforce Data Migration Team, ensuring smooth transitions between systems.
- Worked in an agile environment to deploy record and metadata for Salesforce environments.
- Led data cleaning projects, leveraging complex SQL queries and optimizing them for ETL processes.
- Focused on improving data accuracy and integrity during migrations and system updates.