

DAVID BLESSENT

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HIGHLIGHTS& INTERESTS

Project Management
Lean Sigma Six

Data Analysis
Quantitative Reporting

Data Privacy
Database Administration

EMPLOYMENT EXPERIENCE

Fitbit Inc. – San Francisco, California

Logistics Specialist

05/2015-Present

- ◆ Diagram BPO Vendor workflows, compile process improvement reports, and JIRA Ticketing.
- ◆ Design, solicit, and coordinate with Web Engineering teams on process automation.
- ◆ Coordinate with eCommerce procurement systems and manage warehousing operations.
- ◆ Develop on boarding materials, train new team members and provide ongoing mentorship.
- ◆ Create international shipment customs documentation, and coordinate broker clearance.

Sylvain Restaurant– New Orleans, Louisiana

Food Preparation Cook

05/2014 - 12/2014

- ◆ Explored a personal passion for cooking through a culinary apprenticeship with a local celebrity chef.
- ◆ Cultivated detail oriented, creative design capabilities through artisan craftsmanship.
- ◆ Completed high volume, fast pace projects in a highly dynamic work environment.
- ◆ Developed excellent planning, prioritization and multi-tasking abilities.

UC Santa Cruz, Information Technology Services– Santa Cruz, California

Learning Technologies Lab Workforce Manager

05/2011 - 08/2013

- ◆ Responsible for hiring, training and maintaining a workforce of 40+ employees.
- ◆ Conducted performance evaluations, pay raise distributions, shift scheduling and time sheet approvals.
- ◆ Collaboratively developed training materials for new employee orientation.
- ◆ Executed workforce audit and implemented updated California Labor Code standards.
- ◆ Vetted and published public facing communications and advertisements.
- ◆ Database administration experience in employee record keeping and equipment inventorying.

Learning Technologies Lead Engineering Technician(Concurrent)

03/2012 - 08/2013

- ◆ Python, Java, HTML, SQL, AppleScript and Dreamweaver scripting experience.
- ◆ Planned, managed and deployed lab equipment overhaul across 10 physical campus facilities.
- ◆ Responsible for maintaining and troubleshooting 250+ Windows, Apple and CentOS computers.
- ◆ Investigated lab network issues and generated detailed IT support request tickets to site engineering staff.
- ◆ WAN triage and IPv4 troubleshooting experience & IPv6 architecture implementation planning.

EDUCATION

University of California, Santa Cruz (2013)

Bachelor of Arts, Politics

Minor in Legal Studies

Select Computer Engineering Curriculum Coursework