ERICKA MICHELLE S. LABAJO

BS in Information Technology

with Specialization in **Service Management and Business Analytics**

Objective

A graduate student with training in Software Quality Assurance Analyst, Data Analyst, Employability, and Etiquette. Skilled in manual and automated testing and creating test plans exposed to Waterfall and Agile approaches. Proficient in functional, regression, and end-to-end integration testing with a background in Recipe and Menu Management Software. Comprehensive understanding knowledge of quality assurance and software development life cycles and knowledge of QA processes and test methodologies.

Experience

Software Quality Assurance Intern
EGS Calcmenu Inc. | August – December 2022
Project: CMC (CalcMenu Cloud) Recipe and Management System.
- Develop and maintain test cases and QA documentation.
- Executed testing in different environments such as windows, web, and mobile devices.
- Identify and log software issues/bugs on the backlog.
- Performed manual testing in windows-based software.
- Analyze found bugs and coordinate with the development team.

Data Analyst Intern
EGS Calcmenu Inc. | April – August 2022
Project: Food Data Management and Research
- Gathering food-related data such as nutrients, allergens, ingredients, and costing computation.
- Encode raw nutrition data in an Excel file.
- Checking and fixing incorrect food data information.
- Maintain and keep the client's food data files organized.

Education

BS in Information Technology with
Specialization in Service Management and Business Analytics (BSIT – SMBA)
FEU Institute of Technology
P. Paredes St., Sampaloc, Manila
2018 - 2023

Senior Highschool
Arellano University – Andres Bonifacio Campus
Pag asa st. Caniogan, Pasig City
2016 - 2018

Personal Information

Address   : Blk. 5 Lot. 3 Del Pilar st. Nagpayong Centennial II, Pinagbuhatan Pasig City
Mobile   : 09611762133
E-mail   : erickamichellelabajo@gmail.com
Hobbies   : Reading books, Exercise, Netflix, Listening to Spotify, Podcast and ASMR.

Skills

Adobe Acrobat

Agile Methodologies

Basic Adobe Photoshop

Basic Python

Bug Tracking

Data Analysis

Data Encoding

Data Fixing

HTML

Manual Testing

Microsoft Excel

Microsoft Outlook

Microsoft Word

Oracle VirtualBox

Regression Testing

SQL Server

Software Testing

Testcases

Waterfall Methodologies

Visual Studio

Awards

Top Performing Student for SY2021 – 2022

International Journal of Computing Sciences Research Awards 2022

Top Performing Student for SY2020 – 2021

Deans Lister for SY2020 - 2022

Academic Excellence Award – Senior high school 2018

Certifications

International Journal of Computing Sciences Research - 2022

CCNAv7: Switching, Routing, and Wireless Essentials - 2021

CCNAv7: Introduction to Networks – 2021

Cisco Networking Academy® Introduction to Cybersecurity - 2020

Database Administration Fundamentals - 2019

: