



Account Enquiries
1300 791 970
enquiries@winconnect.com.au
www.winconnect.com.au



Faults and Emergencies
Local Distributor: CitiPower
Call 131 280 (24 hours)



WINconnect Office Hours (AEST)
Monday to Friday 8:00 am - 6:00 pm



Pay your account
Using the payment options on
the bottom of the page



WINconnect Pty Ltd trading as WINenergy
ABN 71 112 175 710

ELECTRICITY INVOICE

Fred Flintstone
22 Fake STREET
Melbourne VIC 3000

Embedded Network Manager (ENM)

WINconnect Pty Ltd
ABN 71 112 175 710
Embedded Network Faults
Call: 1300 44 88 62 (24 hours)

Invoice Date: 15 Mar 2023

Tax Invoice: 000 003 938 770

ACCOUNT SUMMARY

Account Number:	10125 0185 723
Opening Balance	\$50.02
Payments Received (see over for details)	\$50.02 CR
Balance Carried Forward:	\$0.00
Electricity Charges (see over for details) (Includes GST of \$4.86)	\$53.48

Your Energy Plan:

Victoria Default Offer - CitiPower Residential
Flat Tariff

Benefits on this plan:

Guaranteed Discount: 23% off your Usage
Charges

Total Amount Due **\$53.48**

Due Date **04 Apr 2023**

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1300 791 970 to discuss the suitability of this plan for you.

Short on time?

WIN some back by streamlining
your WINconnect services!

Have you heard about
our Customer Portal?

REVIEW, MANAGE & PAY

your WINconnect accounts in **one** convenient place!

Visit customerportal.winconnect.com.au to get started

PAYMENT OPTIONS

Direct Debit



Direct Debit is an easier way
to pay. Call our customer
service team to set up Direct
Debit: 1300 791 970

Credit Card



VISA or MasterCard credit
card payments.
Minimum payment \$5.00.
Pay by phone: 1300 791 970

Billpay code: 3047
Ref: 1012501857020314

Mail



To pay by cheque or money
order, combine this portion of
your bill and mail to:

WINconnect Pty Ltd
PO Box 217
Hawthorn, VIC 3122

BPAY



Make this payment either
online or by phone banking.
For further information:
www.bpay.com.au

Billcode: 564682
Ref: 1012501857233

Australia Post



Payments accepted online or
in person at any branch.
By phone: 13 18 16
Web: postbillpay.com.au

Billpay code: 3047
Ref: 1012501857020314



*3047 10125018572314

PAYMENTS RECEIVED

14 Feb 2023	BPAY	\$50.02 CR
Total Payments Received		Total
		\$50.02 CR

ELECTRICITY CHARGES

SITE DETAILS

NMI	Site Address	Billing Start Date	Billing End Date	
N/A	22 Fake STREET Melbourne VIC 3000	10 Feb 2023	10 Mar 2023	29 days

METER DETAILS

Meter Number	Previous Reading	Latest Reading	Total Usage	Next Read Date
AMG200083	23,869.500 (10 Feb 2023)	23,987.801 (10 Mar 2023)	118.300 (A)	09 Apr 2023
(A) - Actual, (E) - Estimate				

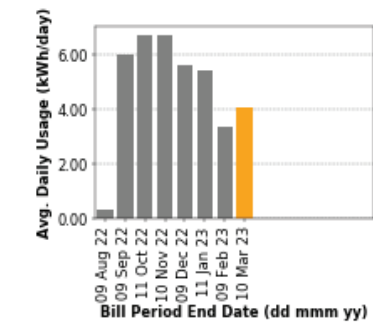
ENERGY CHARGES

(Charges include GST unless otherwise specified)	Usage	Unit Price	Loss Factor	Total
10 Feb 2023 - 10 Mar 2023				
RETAIL				
All Usage	118.300 kWh	0.217100 \$/kWh	1.000	\$25.69
Supply Charge	29 days	1.162300 \$/day	1.000	\$33.70
DISCOUNTS & REBATES				
14 Mar 2023	Guaranteed Discount: 23% off your Usage Charges (10 Feb 2023 - 10 Mar 2023)			\$5.91 CR
Total Electricity Charges				Total (Incl. GST)
				\$53.48

USAGE SUMMARY

HOW YOU COMPARE

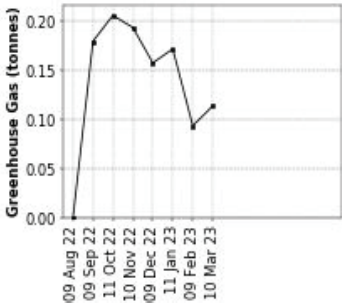
GHG EMISSIONS



Avg cost/day: \$2.05
Avg daily usage: 4.079 kWh
Same time last year: N/A

Your Household Daily Consumption (kWh/day)	4.079 kWh
Household Size Without A Swimming Pool	Average Daily Consumption benchmark (kWh/day)
1 person	7.516
2 people	12.363
3 people	12.802
4 people	14.703
5 people	18.879

This information shows how your electricity use compares to similar households in your postcode.
For more information or useful energy efficiency tips visit:
www.energymadeeasy.gov.au



Greenhouse gas emissions for this bill was 0.11 tonnes from 118.300 kWh

For more information visit:
www.climatechange.gov.au
Victorian customers can visit:
www.victorianenergysaver.vic.gov.au

IMPORTANT INFORMATION

Interpreter Services:

الخدمات الترجمة Phone: 13 14 50
口譯員服務
통역 서비스
Υπηρεσία Διερμηνέων
Dịch vụ thông dịch
Servicios de intérpretes

Feedback or complaints:

Let us know how we can help you on 1300 791 970 or email enquiries@winconnect.com.au.
If you're not satisfied with the resolution, you may contact the Energy & Water Ombudsman (Victoria) on 1800 500 509.

Payment Assistance:

There are many ways we can help when our customers are experiencing financial difficulty and may need additional assistance to make payments.
For more information contact our customer service team on 1300 791 970 or email enquiries@winconnect.com.au.

Concessions and Government Rebates:

If you hold a Concession Card, you may be eligible for government concessions or rebates.
For more information, contact our customer service team on 1300 791 970 or email enquiries@winconnect.com.au.

Moving In:

To set up your account and ensure you have electricity when you move in
Web: www.winconnect.com.au
Call Us: 1300 791 970

Moving Out:

You need to notify us when you are planning to move out
Web: www.winconnect.com.au
Call Us: 1300 791 970