

ISSUE TRACKER APPLICATION

Problem Statement:

Eren is a Civilian from Shiganshina District. He feels that there are lot of Issues in his place which are not getting Rectified properly or taking a long time to solve it. He feels that if he had a better communication with the Management he can Easily report his problems and get quick Response from them.

| <i>QUESTIONS</i> | <i>DESCRIPTION</i> |
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| Who does the Problem affect? | Civilians such as Eren and Management |
| What are the Boundaries to the problem? | Geographic, Workflow, Daily Life |
| What is the Issue? | Takes time to Report and Rectify issues |
| When does the Issue occur? | Whenever an Issue occurs in Public and Residential Places |
| Where is the Issue occurring? | In Public and Residential Places |
| Why is it important to fix the Problem? | To Maintain the Workflow and to Reduce the Confusion because of the Issue. |

