

# ED3

## Electrical District No. 3



[www.ed3online.org](http://www.ed3online.org)

APRIL 2017

### TIME OF USE PLANS

ED3 offers two different **Time of Use (TOU) Programs**.

The **12-7 Time-of-Use Rate Program** (12-7 TOU) is a residential rate designed to reward residential customers who are willing to reduce their energy consumption during the peak cost periods. A peak cost period for ED3 is between 12:00 Noon and 7:00 p.m., Monday through Friday.

We also offer the **9-9 Time-of-Use Rate Program** (9-9 TOU) to reward customers who are willing to reduce energy consumption during the peak cost period between 9:00 a.m. and 9:00 p.m., Monday through Friday. As a customer you will benefit from paying a lower rate during your "off-peak" time and can monitor your usage on your monthly billing statement.

The rates are available to residential customers and require the installation of a special Time of Use (TOU) meter.

#### Terms & Conditions

1. Service under these rate schedules will become effective after installation of the TOU meter.
2. Rates are in addition to applicable taxes and fees.
3. Customer's selecting TOU service under these rate schedules will be required to remain on this schedule for a **minimum** of twelve (12) months.
4. ED3 may increase or decrease the Power Cost Adjustor based on the actual change in the average cost of purchased power.

Terms and conditions do vary by plan. If you are interested in a plan or would like more information, please contact a Customer Service Representative today at (520) 424-9021 or visit our website [www.ed3online.org](http://www.ed3online.org) to download an application. Select "Time of Use" from the Main Menu then select your Rate Program.

#### HELPFUL INFORMATION

After Hours Emergency  
Outage Service Only:

520-424-9021

Also, visit [www.ed3online.org](http://www.ed3online.org)  
to view the Outage  
Map.

#### NEED TO CONTACT ED3?

##### CUSTOMER SERVICE CENTER

19756 N. John Wayne Parkway #101

Maricopa, AZ 85139

Tel: 520-424-9021

Fax: 520-494-7053

[customerservice@ed-3.org](mailto:customerservice@ed-3.org)

Office hours: Mon.-Fri. 7:30a.m.-6:00p.m.

##### ED3 ADMINISTRATION OFFICE

41630 W. Louis Johnson Drive

Maricopa, AZ 85138

Tel: 520-424-9311

Fax: 520-423-4949

#### TOU "On-Peak" Times

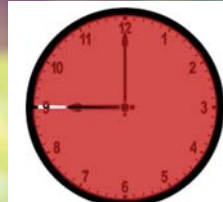
##### TOU 12-7



Noon-7:00 p.m.  
On-Peak Hours

Depending on which TOU  
Plan you select, you want  
to conserve energy during  
"On-Peak" times and shift  
the majority of your load  
to "Off-Peak" times.

##### TOU 9-9



9:00 a.m.-9:00 p.m.  
On-Peak Hours



#### CUSTOMER SERVICE HOURS

24/7 by telephone:  
520-424-9021

## SPRING & SUMMER ENERGY SAVING TIPS



With warm summer temperatures just around the corner, now is a perfect time to make adjustments to help you stay cool and save energy!

1. Have a **home energy audit** conducted. ED3 offers a discounted HPwES® Home Energy Audit, visit [www.ed3online.org](http://www.ed3online.org) to learn more!
2. Install window treatment and coverings to **prevent heat gain** through your windows.
3. Set your thermostat as **high** as possible in the summer.
4. Use a **programmable** thermostat to control the temperature in your home and have it set to a warmer temperature while you are away.
5. Turn ceiling fans **off** when you leave the room. **REMEMBER:** Fans cool people, not rooms, by creating a wind chill effect.
6. Use the bathroom fan to **remove heat and humidity** from your home after you shower or take a bath.
7. Schedule **regular maintenance** for your cooling equipment.
8. Seal cracks and openings to **prevent** warm air from leaking into your home.
9. Add caulk or weatherstripping to **seal air leaks** around leaky doors and windows.
10. Turn down the temperature of your water heater to the **warm setting** (120°F).

For more helpful energy savings tips, attend a quarterly "Home Energizer Workshop" hosted by ED3!

Source: [www.energy.gov](http://www.energy.gov)

Yes, summer vacation is just around the corner.



## PRE-PAID METERING PROGRAM

ED3 is excited to offer the Pre-Paid Metering Program (PPM) to our customers. The PPM Program offers ED3 customers an opportunity to pay in advance for their electricity while offering daily energy usage information to assist customers who wish to conserve energy. Customers will pre-pay for their electricity and receive daily texts or email notifications of the amount used and the amount remaining on their account.

### An ED3 Pre-Pay Account puts YOU in control:

- Put your deposit to work for you immediately or avoid a deposit altogether.
- No more billing surprises, receive daily information about your power usage.
- Immediately get daily text and email alerts about your pre-pay account.
- Payment options available all day, every day.
- Studies have shown that pre-pay accounts help customers use less electricity, saving them money.



Most ED3 customers can elect at any time to have a pre-paid meter installed. Terms and Conditions do apply. For more information or to sign up, please contact a Customer Service Representative at (520) 424-9021.

### SAVE TIME AND PAPER - SIGN UP FOR E-BILLS



Receive your bills via e-mail each month instead of standard mail. Call or e-mail the ED3 Customer Service Center to sign up for the **FREE** ED3 E-Bill option.