

ED3

Electrical District No. 3



www.ed3online.org

FEBRUARY 2017

“HOME ENERGIZER WORKSHOP”

Did you know Electrical District No. 3 (“ED3”) hosts **FREE** quarterly “Home Energizer Workshops?”

ED3 sponsors these educational workshops to help teach customers valuable energy saving methods as well as ways to make their homes more energy efficient. Each attendee will be presented with a free **“Energizer” starter kit** containing useful household energy conservation tools and will be taught how to use each item by the workshop instructor.

Take advantage of this great opportunity to learn how to reduce your monthly electric bills by reducing your household energy consumption. The workshop is limited to 15 participants (one per household per year) and will be filled on an RSVP basis simply by contacting Lisa Sjoberg at (520) 424-9311.

Don't wait, call to reserve your seat today!



“ENERGIZER” STARTER KIT

When: Wednesday, April 12, 2017

Time: 6:30PM - 7:30PM

Where: Electrical District No. 3
Customer Service Center
19756 N John Wayne Pkwy #101
Maricopa, AZ 85139
(520) 424-9021



HELPFUL INFORMATION

After Hours Emergency Outage Service Only:
520-424-9021

Also, visit www.ed3online.org to view the Outage Map.

NEED TO CONTACT ED3?

CUSTOMER SERVICE CENTER

19756 N. John Wayne Parkway #101
Maricopa, AZ 85139

Tel: 520-424-9021

Fax: 520-494-7053

customerservice@ed-3.org

Office hours: Mon.-Fri. 7:30a.m.-6:00p.m.

ED3 ADMINISTRATION OFFICE

41630 W. Louis Johnson Drive
Maricopa, AZ 85138

Tel: 520-424-9311

Fax: 520-423-4949



CUSTOMER SERVICE HOURS

24/7 by telephone:
520-424-9021

www.ed3online.org



INTRODUCING NEW PAYMENT OPTIONS!

ED3 is excited to offer its customers a new method of paying for electricity! You can now conveniently make payments at your local Walmart® and Fry's Food & Drug Store®.

Simply visit the customer service desk at either location to make your payment. You will need to know your account number (located on your monthly billing statement).

Walmart® has two options available:



- 1.) \$1.50 fee for next business day processing
- 2.) \$1.00 fee for three business day processing

Fry's Food & Drug Store® has one option available:



- 1.) \$1.50 fee for three business day processing

Remember, the only way to ensure you do not pay late fees or disconnection charges is to pay your bill by the due date each month. To find out more, contact a Customer Service Representative today at (520) 424-9021.

Did you miss January's Special Release Newsletter?

It explained the ED3 Board of Directors approved its 2017 budget and is excited to announce that the **2017 electric rates will go down an average of 3.16%** for residential, commercial, small industrial, large industrial, and agriculture.

William Stacy, CEO and General Manager of ED3, said the District has worked diligently to reduce costs and for the second year in a row will provide a rate decrease to its customers effective January 1, 2017. This is during a time when other utilities and businesses in Arizona and across the nation continue to raise their rates.

Customers may be interested to know that ED3's residential rates are lower than those of the



Photo Credit: Jeff Ball, ED3 Foreman

Phoenix-based electric power provider, Arizona Public Service (APS). On average, ED3's standard residential rates are 8.8% lower than APS and could be lower depending on the electrical usage. In addition, APS is currently requesting a 7.96% increase in their residential rates.

MYLAR BALLOONS



While mylar balloons add the perfect festive look to any party or gathering, **did you know they can also pose a hazard to power lines and cause extensive power outages?**

A surge in electricity can be caused by the balloon if contact is made with a power line or electrical equipment at a substation. The shiny-foil like material can become an energy conductor. Conductors allow energy to go through them. They also can get tangled in the power line, creating unnecessary hazard to a Journeyman Lineman that must remove it.

This is the perfect time of year to remember as the weather warms up and activities move outdoors to be sure to properly secure mylar balloons!

