

## LEVEL OR BUDGET PAYMENT PLAN PROGRAMS APPLICATION RESIDENTIAL / SMALL GENERAL SERVICE

REVISION NO: 10 EFFECTIVE: 07/26/2017

<u>Level Payment Plan (LPP)</u> is a no-fee Program that averages the most recent twelve (12) months of account history. Each month your power bill will be a different amount and will vary from month to month.

<u>Budget Payment Plan (BPP)</u> is a no-fee Program that balances the seasonal highs and lows of your electric bill to make your payment more predictable each month. It can make household budgeting easier. If your usage remains similar to the past, the amount of your ED3 bill will remain constant each month all year long.

## **HOW PROGRAMS WORK**

- ED3 uses your annual energy usage for the previous year with the current rate to calculate your monthly payment amount.
- Any changes in District rates will be reflected in your monthly payment amount.
- Your account will continue to be charged for the actual amount of energy used and the monthly payment amount will be adjusted quarterly to continue to more evenly spread the costs of your power usage.
- Quarterly reviews will be done in January, April, July and October.
- Account reconciliation will take place each year in October and upon closing of the account.
- Monthly statements will continue to be sent to you so you can monitor your energy usage.
- You will remain responsible for the costs of your actual usage and this plan will spread these costs throughout the year.

## **ELIGIBILITY REQUIREMENTS**

- Your account must be paid up to date and you can enroll in either Program at any time of year.
- No delinquent account balances currently on account or returned check payments within the last twelve (12) months.
- There cannot be any interruptions to your service due to non-payment.
- Customer cannot be on any current payment plan (i.e., assistance with delinquent amounts).
- Full payment must be received on time every month. Re-occurring Payment Method Suggested.
- Discontinuation policies will remain the same as other standard residential services, and if late payments become re-occurring, the District may remove the customer from either Payment Plan Program.

PROGRAM CH	OICE (Ch	oose One):	☐ Budget Payment Plan		☐ Level Payment Plan				
Last Name:				First:				Initial:	
Service Address:						Account N	Account No.		
1 <sup>st</sup> Phone Number:				2 <sup>nd</sup> Phone	e Number:		·		
Email Address:									
I agree to the following guidelines as may be amended and all other regulations of the District:									
Signature:				Date:					
REMINDER: ED3 personnel must continue to have safe, continuous and unrestricted access to the meter.  The meter cannot be behind a locked gate or within a fenced yard with dogs.  (Initial Here)									
SUBMIT COMPLETED APPLICATION EITHER VIA FAX, EMAIL, BY MAIL OR IN PERSON:									
ADMINISTRATION OFFICE & MAILING ADDRESS:				FAX: (520) 494-7053			CUSTOMER SERVICE OFFICE:		
41630 W. Louis Johnson Drive Maricopa, AZ 85138-5402			EMAIL: customerservice@ed-3.org			19756 N. John Wayne Parkway, Suite 101 Maricopa, AZ			
FOR INTERNAL USE ONLY									
Date Received:			Date Confirmed:			C	Confirmed By:		