

# HEURISTIC EVALUATION **GRAZTOURISMUS.AT**

**Manuel Sammer, Lukas Kloiber, Marius  
Laffer, ...**

- ▶ Official tourist website of Graz
- ▶ Reference website
- ▶ Tries to provide everything tourists might need when they visit or plan to visit

# GRAZTOURISMUS

Evaluator	Manuel Sammer (MS)	Lukas Kloiber (LK)	Manuel Moser (MM)	Marius Laffer (ML)
Age	23	21	22	24
Gender	male	male	male	male
Device	Huawei P30	OnePlus 7Pro	Motorola Moto g8 power	iPad 8th Generation
OS and Version	Android 10	Oxygen OS 10.0.11 (based on Android 10)	Android 10	iPadOS 14.4.1
Screen Size	6.1"	6.67"	6.4"	10.2"
Screen Resolution	1080x2349	1440x3120	1080x2300	1620x2160
Web Browser	Chrome 89.0.4389.90 m (64-Bit)	Firefox 86.1.1	Brave 1.21.77	Safari 605.1.15
Ad Blocker	none	none	none	none
Internet Connection	WiFi	WiFi	WiFi	WiFi
Download Speed	45 mbps	50 mbps	25 mbps	60 mbps
Browser Resolution	2349x1080	3120x1440	414x702	2160x1620
Screen Recording Software	tbd	Android Screen Capture	AZ Screen Recorder	iOS Screen Recording
Planned Date of Evaluation	2021-04-14	2021-04-12	2021-04-12	2021-04-16

# OUR TEAM AND PLANNED DEVICES

## SETTINGS – MOBILE DEVICES

Evaluator	Manuel Sammer (MS)	Lukas Kloiber (LK)	Manuel Moser (MM)	Marius Laffer (ML)
Age	23	21	22	24
Gender	male	male	male	male
Device	PC	PC	PC	PC
OS and Version	Windows 10 Education EN Build 19041	Windwos 10 Education 20H2 19042.867	Debian 5.10.0-4-amd64	Windows 10 Pro DE v 2004 Build 19041.876
Screen Size	21"	24"	27"	24"
Screen Resolution	1920x1080	1920x1080	2560x1440	1920x1080
Web Browser	Chrome 89.0.4389.90 (64-bit)	Firefox 84.0.1	Brave 1.22.66	Edge 89.0.774.57 (64-bit)
Ad Blocker	tbd	AdblockPlus	Brave Shield	AdBlock
Internet Connection	Magenta, xdsl	Magenta	Magenta	A1, LTE
Download Speed	45 mbps	50 mbps	250 mbps	60 mbps
Browser Resolution	1920x1080	1920x1080	2560x1320	1920x1080
Screen Recording Software	OBS Studio xx.xx.xx	Nvidia Shadowplay	OBS Studio - 26.1.2+dfsg1-1+b2 (linux)	OBS Studio 25.0.8
Planned Date of Evaluation	021-04-15	2021-04-12	2021-04-12	2021-04-15

# OUR TEAM AND PLANNED DEVICES

## SETTINGS - PERSONAL COMPUTER

- ▶ Value for tourists
- ▶ Meaningful recommendation
- ▶ Finding errors
- ▶ Making time spent on the website more efficient

# MOTIVATION

- ▶ Evaluate interface design
- ▶ More evaluators find more problems
- ▶ 4 Evaluators will find most problems

## WHAT IS HEURISTIC-EVALUATION

- ▶ Every evaluation recorded
- ▶ Video clips of findings provided
- ▶ Text will describe the findings in detail

## HOW WILL YOU GET THE RESULTS

VIELEN DANKE FÜR IHRE  
AUFMERKSAMKEIT

