

SUMMARY

Motivated individual with a background in warehouse management operations and IT System Support, focusing on installing softwares as well as repairing hardware of PCs. Currently studying Networking and Software Development, seeking to improve my skills and progress in the IT field in a more dynamic position.



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LANGUAGE

- English (fluent)
- Russian (fluent)
- Lithuanian (native)

EDUCATION

Elizabeth School of London

Higher National Diploma (HND) in Computing 2023 - Current

Northampton College

Diploma in IT (QCF) Level 2 - Merit 2014-2017

DRIVING LICENCE

Yes

ARTURAS ZABLOCKIJ

EXPERIENCE

Warehouse Operative Decathlon - Northampton, UK 10/2019 - Current

- Understood warehouse product placement, enabling efficient picking and packing services.
- Transported pallets and heavy stock using forklift equipment.
- Picked orders to meet productivity targets.
- Reported missing or damaged items to management, quickly resolving stock issues to maintain production line efficiency.
- Regularly exceeded performance and productivity targets through accurate, efficient picking and packing.

Self-Employed in IT Support Analyst Northampton, UK 04/2015 - 06/2017

- Installing software and providing instructions for users on using that software
- Troubleshooting IT issues with customers and clients
- Providing callouts to customers, working with determination to fix an issue, providing a clear explanation of the issue in question;
- Repairing hardware;

SKILLS

- Communication Being able to communicate with clients in an effective manner.
- Problem-Solving Anticipate potential future issues and rapidly find solution to avoid any potential problem that might cause unhappy customers.
- Teamwork & Collaboration Always collaborating with my teammates, creating a work environment where everyone feels respected.
- Time Management & Organisation Able to organise my time effectively as well as prioritize tasks based on their deadlines;
- Adaptability and Flexibility Being able to adapt in any team as new challenges are the key to success and progression