

# Dean Gadberry

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## Skills

- **Sales and Customer Service:** Lead Generation, Event Sales, Sales Training
- **Team Leadership:** Task Delegation, Resource Management, Supervision, Conflict Resolution
- **Full-Stack Web Development:** Python (Django), HTML, CSS, MySQL, AWS
- **System Administration:** systemd Linux, Unix core utilities, Git, GitHub
- **Tutoring:** Mathematics, Computer Science, Linux, Chemistry, Biology
- **Software Proficiency:** Microsoft 365, Excel VBA Macros, Adobe Acrobat, Revit, LATEX

## Education

### University of the Nations

- *Certificate in Inductive Biblical Studies* — Kansas City, USA, 2021
- *Certificate in Cross-Cultural Missions* — Dubai, UAE; Beirut, Lebanon, 2020
- *Certificate III in Discipleship* — Newcastle, Australia; Gorkha, Nepal, 2019

## Employment

### Pella Windows and Doors of DFW, Grapevine, TX, USA

*Event Sales Representative* — May 2024 to Present

- Exceeded daily, weekly, and monthly goals by an average of 100% and generated \$50,000 in revenue worth of leads every month
- Responsible for independently generating leads at a variety of events in Dallas Fort Worth totaling an average of \$4,411 in net sales per hour in the field
- Coached new hires on best practices for lead generation and sales potential after only 6 weeks in the position

### North Central Texas College, Flower Mound, TX, USA

*Computer, Math & Science Tutor* — June 2022 to May 2024

- Provided personalized tutoring sessions, improving student performance in various undergraduate courses
- Developed tailored learning plans to address individual student needs

**Garver, Frisco, TX, USA**

*Electrical Engineering Team Support (Temporary Contract)* — May 2023 to March 2024

- Systematized cataloging of electrical infrastructure with Excel
- Wrote VBA macros to automate project tasks, increasing team efficiency

**Classy Closets of DFW, Grapevine, TX, USA**

*Web Developer; AP/AR/Payroll; Closet Installer* — October 2020 to May 2023

- Designed and developed a full-stack web application for job tracking and user data management
- Managed full-cycle Accounts Payable/Receivable and weekly payroll, ensuring financial accuracy

**MESA Mexican Cuisine, Grapevine, TX, USA**

*Manager On Duty; Bartender; Server* — July 2018 to July 2020

- Managed nightly operations, meeting customer service demands and promoting profitability
- Supervised restaurant staff, ensuring high standards of service
- Mixed and served drinks, provided table-side customer service

**Wingate Wilderness Therapy, Grand Staircase-Escalante, UT, USA**

*Hiking Guide* — March 2017 to April 2018

- Cared for at-risk youth in a therapeutic environment, facilitating conflict resolution
- Led cross-country backpacking trips, teaching survival skills and traditional navigation