# **Dean Gadberry**

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### **Skills**

- Sales and Customer Service: Lead Generation, Event Sales, Sales Training
- Team Leadership: Task Delegation, Resource Management, Supervision, Conflict Resolution
- Full-Stack Web Development: Python (Django), HTML, CSS, MySQL, AWS
- System Administration: systemd Linux, Unix core utilities, Git, GitHub
- Tutoring: Mathematics, Computer Science, Linux, Chemistry, Biology
- Software Proficiency: Microsoft 365, Excel VBA Macros, Adobe Acrobat, Revit, LATEX

# **Education**

#### **University of the Nations**

- Certificate in Inductive Biblical Studies Kansas City, USA, 2021
- Certificate in Cross-Cultural Missions Dubai, UAE; Beirut, Lebanon, 2020
- Certificate III in Discipleship Newcastle, Australia; Gorkha, Nepal, 2019

# **Employment**

Pella Windows and Doors of DFW, Grapevine, TX, USA

Event Sales Representative — May 2024 to Present

- Exceeded daily, weekly, and monthly goals by an average of 100% and generated \$50,000 in revenue worth of leads every month
- Responsible for independently generating leads at a variety of events in Dallas Fort Worth totaling an average of \$1,000 in net sales per hour in the field.
- After 6 weeks in the position, I was responsible for coaching new hires in the field on best practices to maximize lead generation and sales potential.

#### North Central Texas College, Flower Mound, TX, USA

Computer, Math & Science Tutor — June 2022 to May 2024

- Provided personalized tutoring sessions, improving student performance by an average of 20%
- Developed tailored learning plans to address individual student needs

#### Garver, Frisco, TX, USA

Electrical Engineering Team Support (Temporary Contract) — May 2023 to March 2024

- Systematized cataloging of electrical infrastructure with Excel
- · Wrote VBA macros to automate project tasks, increasing team efficiency

## **Classy Closets of DFW**, Grapevine, TX, USA

Web Developer; AP/AR/Payroll; Closet Installer — October 2020 to May 2023

- Designed and developed a full-stack web application for job tracking and user data management
- Managed full-cycle Accounts Payable/Receivable and weekly payroll, ensuring financial accuracy

### MESA Mexican Cuisine, Grapevine, TX, USA

*Manager On Duty; Bartender; Server* — July 2018 to July 2020

- Managed nightly operations, meeting customer service demands and promoting profitability
- Supervised restaurant staff, ensuring high standards of service
- · Mixed and served drinks, provided table-side customer service

## Wingate Wilderness Therapy, Grand Staircase-Escalante, UT, USA

Hiking Guide — March 2017 to April 2018

- Cared for at-risk youth in a therapeutic environment, facilitating conflict resolution
- Led cross-country backpacking trips, teaching survival skills and traditional navigation