Dean Gadberry

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Skills

- Sales and Customer Service: Lead Generation, Event Sales, Sales Training
- **Team Leadership:** Task Delegation, Resource Management, Supervision, Conflict Resolution
- Full-Stack Web Development: Python (Django), HTML, CSS, MySQL, AWS
- Tutoring: Mathematics, Computer Science, Linux, Chemistry, Biology
- **Software Proficiency:** QuickBooks, Microsoft 365, Excel VBA Macros, Adobe Acrobat, Revit

Education

University of the Nations

- Certificate in Inductive Biblical Studies Kansas City, USA, 2021
- Certificate in Cross-Cultural Missions Dubai, UAE; Beirut, Lebanon, 2020
- Certificate III in Discipleship Newcastle, Australia; Gorkha, Nepal, 2019

Employment

Pella Windows and Doors of DFW, Grapevine, TX, USA

Event Sales Representative — May 2024 to Present

- Exceeded daily, weekly, and monthly goals by an average of 100% and generated \$50,000 in revenue worth of leads every month
- Responsible for independently generating leads at a variety of events in Dallas Fort Worth totaling an average of \$4,411 in net sales per hour in the field
- Coached new hires on best practices for lead generation and sales potential after only 6 weeks in the position

North Central Texas College, Flower Mound, TX, USA

Computer, Math & Science Tutor — June 2022 to May 2024

- Provided personalized tutoring sessions, improving student performance in various undergraduate courses
- Assessed individual student needs and developed tailored learning plans
- Effectively communicated complex concepts in a clear and understandable manner

Garver, Frisco, TX, USA

Electrical Engineering Team Support (Temporary Contract) — May 2023 to March 2024

- Responsible for tracking performance metrics and developing and executing plans to increase efficiency within the team
- Systematized cataloging of electrical infrastructure with Excel resulting in an 60% increase in efficiency
- Wrote VBA macros to automate project tasks and simplify engineers' workflow

Classy Closets of DFW, Grapevine, TX, USA

Web Developer; AP/AR/Payroll; Closet Installer — October 2020 to May 2023

- Designed and developed a full-stack web application for job tracking and user data management in which my team focused on database development, server-side processes, and static asset integration
- Managed full-cycle Accounts Payable/Receivable and weekly payroll, ensuring financial accuracy in all aspects of accounting with QuickBooks
- Utilized industrial carpentry equipment to manufacture adjustable closet systems
- Installed finished closets in residential homes with the use of power tools and mobile equipment

MESA Mexican Cuisine, Grapevine, TX, USA

Manager On Duty; Bartender; Server — July 2018 to July 2020

- Supervised restaurant staff, ensuring high standards of service by managing nightly operations, meeting customer service demands and promoting profitability
- Kept position as #1 tipped employee for the duration of my position as a server and bartender

Wingate Wilderness Therapy, Grand Staircase-Escalante, UT, USA

Hiking Guide — March 2017 to April 2018

- Cared for at-risk youth in a therapeutic environment, facilitating conflict resolution and healthy coping skills to adolescents and adults struggling with multi-diagnoses and drug abuse
- Led cross-country backpacking trips, teaching practical survival skills, primitive tool creation, and land navigation by map and compass