**Dean Gadberry**

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## **Skills**

* Sales and Customer Service: Lead Generation, Event Sales, Sales Training
* **Team Leadership:** Task Delegation, Resource Management, Supervision, Conflict Resolution
* Full-Stack Web Development: Python (Django), HTML, CSS, MySQL, AWS
* System Administration: systemd Linux, Unix core utilities, Git, GitHub
* Tutoring: Mathematics, Computer Science, Linux, Chemistry, Biology
* Software Proficiency: Microsoft 365, Excel VBA Macros, Adobe Acrobat, Revit, LATEX

## **Education**

University of the Nations

* Certificate in Inductive Biblical Studies — Kansas City, USA, 2021
* Certificate in Cross-Cultural Missions — Dubai, UAE; Beirut, Lebanon, 2020
* Certificate III in Discipleship — Newcastle, Australia; Gorkha, Nepal, 2019

## **Employment**

Pella Windows and Doors of DFW, Grapevine, TX, USA

Event Sales Representative — May 2024 to Present

* Exceeded daily, weekly, and monthly goals by an average of 100% and generated $50,000 in revenue worth of leads every month
* Responsible for independently generating leads at a variety of events in Dallas Fort Worth totaling an average of $4,411 in net sales per hour in the field
* Coached new hires on best practices for lead generation and sales potential after only 6 weeks in the position

North Central Texas College, Flower Mound, TX, USA

Computer, Math & Science Tutor — June 2022 to May 2024

* Provided personalized tutoring sessions, improving student performance in various undergraduate courses
* Developed tailored learning plans to address individual student needs

Garver, Frisco, TX, USA

Electrical Engineering Team Support (Temporary Contract) — May 2023 to March 2024

* Systematized cataloging of electrical infrastructure with Excel
* Wrote VBA macros to automate project tasks, increasing team efficiency

Classy Closets of DFW, Grapevine, TX, USA

Web Developer; AP/AR/Payroll; Closet Installer — October 2020 to May 2023

* Designed and developed a full-stack web application for job tracking and user data management
* Managed full-cycle Accounts Payable/Receivable and weekly payroll, ensuring financial accuracy

MESA Mexican Cuisine, Grapevine, TX, USA

Manager On Duty; Bartender; Server — July 2018 to July 2020

* Managed nightly operations, meeting customer service demands and promoting profitability
* Supervised restaurant staff, ensuring high standards of service
* Mixed and served drinks, provided table-side customer service

Wingate Wilderness Therapy, Grand Staircase-Escalante, UT, USA

Hiking Guide — March 2017 to April 2018

* Cared for at-risk youth in a therapeutic environment, facilitating conflict resolution
* Led cross-country backpacking trips, teaching survival skills and traditional navigation