



Dean McKeaveney CV

INFO

Address

6 Garret Ridge
Donaghadee
BT21 OJX

Phone

07764789269

E-mail

deanmckeaveney@gmail.com

LinkedIn

<https://www.linkedin.com/in/deanmckeaveney>

SKILLS & EXPERIENCE

- Active Directory
- Remote Desktop
- SQL & Databases
- CMD/PowerShell Scripting
- Firewalls & Security
- Event Log Troubleshooting
- Virtual Machines
- Cloud: Azure & AWS API development
- Networking
- PC Hardware - Install & Fixing
- Typescript
- AngularJS
- Windows & Mac

Personal Profile

I am a computing enthusiast who is passionate and devoted to all things Tech and IT. Through this interest in the IT world and self-learning, I have obtained a comprehensive bank of knowledge in hardware, and in software. I gain great satisfaction on sharing this knowledge to others whether it be helping a family member fix a slow laptop, or helping a college solve a technical issue in work. I am a self-motivated and determined team player, who enjoys new challenges to further develop skills and knowledge. I am a good communicator and am excellent at supporting people with advice and guidance.

Work History

Grace Neil's Restaurant	Kitchen Porter	June 2011-Sep 2011
Donaghadee Golf Club	Waiter/KP	May 2012- May 2015
Homebase	Customer Advisor	May 2015- Sep 2015
Carphone Warehouse	Customer consultant	Sep 2015- Feb 2016
Winemark	Customer Sales	Mar 2016- Sep 2016
Positive Futures	Support Worker	Sep 2016- Mar 2018
Forth Com. Ltd	Software Technician	Mar 2018- June 2018
Slice of Heaven	Barista/Waiter	June 2018- Nov 2018
Allen & Overy	Deskside Support Analyst	Nov 2018 - Oct 2019
Liberty IT	Software Engineer	Nov 2019 – April 2021
Rapid7	Technical Support Engineer	April 2021 - Current

Education:

Level4 Foundation Degree in Cloud and Application Development - Pass
BTEC Level 3 Extended Diploma in IT - Triple Distinction award achieved.
GCSE (9 Pass grades Achieved - Regent House Grammar School):
Maths B, Art & Design B, English Language C, English Literature C,
Physics C, Technology C, Religious Studies C, Computing C, Chemistry C

Other Certifications:

MTA: HTML5 Application Development Fundamentals
Microsoft Certified: Azure Fundamentals
MTA: Mobility and Device Fundamentals
MTA: Windows Operating System Fundamentals
Cisco Networking Academy - IT Essentials Certification
Web Communication using Adobe Dreamweaver CS6
City & Guilds level 2 Oral presentation skills
City & Guilds Level 1 Practising Leadership skills
City & Guilds level 2 Team working skills.

Hobbies.

Computers and technology - I enjoy gaming online and building computer systems from scratch as well as repairing old computers. I like to keep up to date with the latest releases in PC hardware and other technology. Fitness - I am a keen runner and cyclist, and also like to keep fit by going to the gym daily. I love socialising with friends.

References

David McIvor
Tec. Lead - Liberty IT
david.mclvor@liberty-it.co.uk

Marrie-Louise Barrie
Product Owner - Liberty IT
MarrieLouise.Barry@liberty-it.co.uk