

## Refund Policy

**Kingmaker's Rise** has a **no refund policy** for in-game purchases, except under specific conditions.

### 1.1 No Refunds Except for Errors

- **Refunds** will only be granted in the event of **technical errors** or mistakes made during a **purchase** (e.g., **double charge**, **incorrect transaction**).
- **Virtual goods**, **subscriptions**, or **currency** once used are **non-refundable**.

### 1.2 Requesting a Refund

- To request a refund for a **purchase error**, contact our **support team** within **7 days** of the transaction.