

Traveller(s) Information

Yatra Reference Number: 08071485004

1. Mr PRADEEP VORUGU

2. Mr Sreenivasulu Reddy Chindepalli

Date	From	To	Departs	Arrives	Airline Flight No	Airline Ref Ticket Number
15 Jul	Chennai Chennai Airport T-D	Mumbai Chhatrapati Shivaji Airport T-1B	1420	1625	JetKonnnect S2-5017	CZHLXV
17 Jul	Mumbai Chhatrapati Shivaji Airport T-1B	Chennai Chennai Airport T-D	1555	1815	JetKonnnect S2-5793	CZHLXV

Points to remember:

- Use your Airline PNR for all your communication for this booking with the airline. Please carry a printout of the e-ticket, or save the soft copy on your smartphone, tablet or laptop. According to the new notification by Bureau of Civil Aviation, the image of the e-ticket issued by the airline, on any of the above mentioned devices, is admissible proof. Carry a government approved photo identity proof such as driver's license, voter's ID or passport, to the airline check-in counter. For infant passengers, it is mandatory to carry the Date of Birth certificate.
- All times indicated are the local times at the relevant airport and we recommend you check-in 2 hours prior to departure.
- Every booking made on Yatra.com is subject to cancellation/rescheduling charges levied by the airline, which may vary by flight and booking class. Some booked fares may be non-refundable per the specific airline's policy. For all cancellation done online Yatra will levy Rs. 300 per person per segment, and for offline cancellation it will be Rs. 500 per person per segment.

1. Cancellation

a) What are the charges to cancel my ticket?

AirLine	Type	Sector	Airline Fee	Yatra Cancellation Fee(online)	Yatra Cancellation Fee(offline)
JetKonnnect	ADT	MAA-BOM	1940 per person per sector	300 per person per sector	500 per person per sector

b) How do I cancel my ticket?

You save 40% on your Yatra Cancellation Fee, if you directly cancel the ticket online through the 'My Bookings' section under 'Customer Support' on www.yatra.com. Just log in to My Bookings section with your login details and cancel your ticket. Kindly note: You can cancel the ticket with us only up to 6 hours before departure. In case the same needs to be done within 6 hours, please contact the airline directly.

c) What happens if I directly cancel with the airline?

If the ticket is cancelled directly with the airline (website, office or call centre), the respective passenger/customer should inform Yatra.com about the cancellation to process the refund. Please note that Yatra.com does not get any alert from the airline directly.

d) What happens if my flight is cancelled?

If an airline cancels a flight, please contact the airline to get details.

2. Reschedule

a) What are the charges to reschedule my ticket?

AirLine	Type	Sector	Airline Rescheduling Fee	Yatra Rescheduling Fee(online)
JetKonnnect	ADT	MAA-BOM	1940 per person per sector	300 per person per sector

b) How do I reschedule my ticket?

You can call the Yatra call centre at 9555800800 to reschedule tickets up to 4 hours before flight departure. In case you wish to reschedule your ticket within 4 hours, please contact the airline directly.

3. Refunds

a) How long will it take to get my refund?

We process refund from our end within 72 hours of getting a cancellation request. However, your respective bank takes time to credit the amount into your account.

4. Check-in

a) By when should I reach the airport for check-in?

Please reach the check-in counter at least 2 hours before departure. Also, reconfirm the terminal with the airline for major airports like New Delhi, Mumbai and Bangalore to ensure you reach the correct terminal and check-in counter.

5. No Show

a) What happens if I miss my flight?

An unutilised and non-cancelled ticket, after its due travel date and time, will be termed as 'No Show' by airlines. No show charges are levied on the passenger which will be 100% of base fare & taxes, only airport taxes are refunded. You can claim your refund for no show bookings through online by logging to www.yatra.com/mybookings.

AirLine	Type	Sector	Yatra No Show Fee
JetKonnnect	ADT	MAA-BOM	300 per person per sector

6. Name Change

a) Can I change the passenger name after the ticket has been issued?

No. Name change is not allowed after a ticket has been issued. The ticket would have to be cancelled with applicable cancellation charges and a fresh ticket would be issued with the new name.

7. Baggage Information

a) How much baggage am I allowed to carry?

AirLine	Type	Check in Baggage	Hand Baggage
S2	Adult	15Kg	7kg

b) What documents do I need to carry for my flight?

Please carry a printout of the e-ticket, or save the soft copy on your smartphone, tablet or laptop. According to a new notification by Bureau of Civil Aviation, the image of the e-ticket issued by the airline, on any of the above mentioned electronic devices, is admissible proof. Carry a government approved photo identity proof such as driver's license, voter's ID or passport, to the airline check-in counter. For infant passengers, it is mandatory to

carry the Data of Birth certificate.

8. Airline Contact Details

Air India	Go Air	Indigo	Jet Airways	Spicejet
1800 180 1407	1800 222 111	1800 180 3838	1800 224 522	1800 180 3333