

Debashis Das Shuvo

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Objective:

Looking forward to an opportunity in an atmosphere where I can make a difference, and not just be another payroll figure, with an ambitious pace and desire to scale the peaks of professional excellence.

Educational Qualification:

1. Bachelor in Computer Science - University of Manitoba

From January 2023 - Ongoing

2. Higher Secondary School Certificate - MC College, Sylhet, Bangladesh

From July 2019 - February 2021

Experiences:

1. Security officer (Pan Am Clinic) - GardaWorld

From January 2025 - Ongoing

- **Access Control:** Control access to the facility by verifying identification and allowing entry only to authorized individuals.
- **Patrolling:** Patrol the entire premises regularly to ensure safety, security, and compliance with protocols.
- **Surveillance:** Oversee the facility by diligently monitoring CCTV surveillance systems to promptly identify and respond to any security threats or suspicious activities.
- **Visitor and Patient Assistance:** Assist visitors and patients with directions, questions, and support to maintain a helpful environment.
- **Communication and Coordination:** Maintain ongoing communication with facility authorities and staff to report incidents and coordinate efforts.
- **Facility Lock-up:** Lock and secure the facility at the end of each day, ensuring all entry points are properly closed.

2. Security Officer (Victoria General Hospital) - GardaWorld

From December 2023 - January 2025

- **Access Control:** Monitoring entry and exit points to the hospital to prevent unauthorized individuals from entering restricted areas. This includes checking identification badges and ensuring only authorized personnel enter certain areas.
- **Patrolling:** Conducting regular patrols throughout the hospital premises to deter criminal activity, identify potential security threats, and respond promptly to any security incidents.
- **Incident response:** Handle and coordinate responses to security incidents or emergencies. This involved responding to the codes, managing the responses to alarms, accidents or other security breaches.

- **Emergency Response:** Acting as first responders during code whites, emergencies such as fires, medical emergencies, or security breaches. Assist in evacuating patients and staff, providing first aid, or contacting emergency services.
- **Crowd Control:** Managing crowds during peak times or special events to maintain order and prevent overcrowding in certain areas of the hospital.
- **Asset Protection:** Protecting hospital property, equipment, and supplies from theft, vandalism, or damage. This involves monitoring surveillance cameras, securing high-value items, and reporting any suspicious activity.
- **Conflict Resolution:** Intervening in conflicts or disputes between patients, visitors, or staff members to de-escalate situations and prevent violence or disruptions.
- **Assisting Patients and Visitors:** Providing assistance, directions, and information to patients, visitors, and staff members as needed. This could include escorting individuals to their destinations within the hospital or helping them locate resources.
- **Collaboration with Law Enforcement:** Collaborating with local law enforcement agencies to address security concerns, investigate incidents, and coordinate responses to criminal activity.
- **Documentation and Reporting:** Documenting security incidents, suspicious activities, and any other notable occurrences in detailed reports. This information helps hospital administration assess security risks and implement preventive measures.

3. Shift Supervisor (Victoria General Hospital - Security) - GardaWorld

From August 2023 to December 2023

- **Team management:** I was responsible for directing and overseeing the security team during the shift. This included assigning duties, setting schedules and providing guidance and support to security officers.
- **Security Protocols:** Ensured that all the security protocols and procedures are followed by the security team. This included enforcing access control measures, monitoring security cameras, assisting nurses in required situations, and concluding security patrols.
- **Incident response:** I handled and coordinated responses to security incidents or emergencies. This involved responding to the codes, managing the responses to alarms, accidents or other security breaches.
- **Communication:** I maintained effective communication with the security team, as well as with other departments and external agencies. This included reporting incidents, sharing information, and collaborating with law enforcement if necessary.
- **Documentation:** I kept accurate records of incidents, activities, and any irregularities that occurred during my shift. This information was essential for investigations or reporting.
- **Equipment Maintenance:** I ensured that security equipment, such as surveillance cameras, access control systems, and communication devices, was in good working condition. I was responsible for routine maintenance or coordinating repairs.
- **Report Review:** I reviewed incident reports, activity logs, and shift handovers from security officers. I identified trends or recurring issues and took steps to address them.
- **Security Assessments:** I conducted regular security assessments to identify vulnerabilities and areas for improvement, evaluating access points, lighting, and other security measures.

- **Compliance:** I ensured that the security team adheres to all relevant laws, regulations, and organizational policies, staying updated on changes in security regulations.
- **Customer Service:** Depending on the organization, I also interacted with employees, visitors, or clients, providing excellent customer service while maintaining a secure environment.
- **Shift Handover:** I effectively communicated with the previous and succeeding shift supervisors to exchange information, updates, and important details.
- **Communication with Dispatch:** I regularly maintained contact with the dispatch center to ensure that all security-related activities are formalized and properly documented. This included reporting incidents, requesting assistance or resources, and keeping dispatch informed about the status of security operations.
- **Problem Solving:** I handled any issues or conflicts that arise during my shift, whether they involve security personnel, visitors, or other parties.

4. Security Guard - Dollarama - GardaWorld

From May 2023 to August 2023

- I conducted frequent patrols to deter theft, vandalism, and unauthorized access. My presence served as a visible deterrent to potential wrongdoers, reducing the risk of losses.
- I diligently monitored entry and exit points, ensuring that only authorized individuals are allowed to enter the premises. This prevented unauthorized access and potential theft.
- I maintained detailed logs and incident reports, documenting all security-related activities, incidents, and observations related to potential losses.
- I ensured that all security activities and procedures adhere to relevant laws, regulations, and company policies, emphasizing the prevention of financial losses within legal boundaries.
- I maintained detailed records of losses, incidents, and the effectiveness of our loss prevention strategies. This information is crucial for continuous improvement in loss mitigation efforts.

Skills and abilities:

- **Communication skill:** Friendly, interact easily with others and become a friend.
- **Teamwork:** Excellent team player and willing to collaborate with people of different backgrounds.
- **Reliability:** Punctual person who meets the deadline on time.
- **Organized:** Excellent planning skills and multitasking when needed.
- **Hard-working:** Always work with dedication and passion.
- **Quick learner:** Learn new things quickly and easily.
- **Language:** Fluent in English, Bangla and Hindi.
- Expert in all **Microsoft Office softwares.**
- **Typing skill:** 45 wpm typing speed with great accuracy.

License:

Manitoba Security Guard License - Valid until March 2026