

DALISO DEBBIE MITI

miti26miti@gmail.com • +260975043032 • <https://www.linkedin.com/in/daliso-miti-b43b6b258>

Computer Scientist with expertise in software development, system optimization and troubleshooting. Skilled at resolving complex technical issues and bridging technical and non technical communication. Collaborative team player delivering hardware and software solutions on time to meet client needs.

Experience

JANUARY 2024 - PRESENT

WHENCE FINANCIAL SERVICES – SOFTWARE DEVELOPER

- Lead the nationwide rollout of financial technology solutions using cloud service providers, achieving 99.9% system uptime, improving operational efficiency and enhancing disaster recovery.
- Developed and deployed the official Whence Financial Services website, enhancing user experience with a modern design and improved clarity.
- Developed and managed ‘Eziit’, a fintech project, overseeing architecture and design of user dashboard with the implementation of seamless API’s with corresponding mobile applications.
- Designed and deployed secure email communication channels through Loan Management system, improving data integrity and transparency.
- Reduced paper costs by 30% by integrating Expense and General Ledger features into the Loan Management System.
- Provided IT and system related mentorship, improving onboarding and productivity through structured training programs throughout the company.
- Participated in Loan management system code reviews to ensure system efficiency and minimal load time.

MARCH 2023 – APRIL 2023 (6 WEEKS)

CENTER FOR INFORMATION COMMUNICATION TECHNOLOGY – NETWORK ANALYSIS INTERN

- Conducted needs assessments for hardware procurement, ensuring alignment with user requirements.
- Collaborated with technical teams to troubleshoot system issues.
- Provided IT and customer service by responding to phone, email and online requests, questions and complaints.

JANUARY 2023 – FEBRUARY 2023 (6 WEEKS)

NATIONAL ASSEMBLY OF ZAMBIA – SOFTWARE DEVELOPER INTERN

- Supported system architecture design for government applications, ensuring compliance with security standards.

- Supported networking technical team through active engagement in a variety of hands on activities including support for router, firewall and wireless access points.
- Provided technical support to parliamentary staff, enhancing productivity through effective technology use.

Volunteer Work

Malaria Partners Zambia - December 2024 • Conducted data quality assessments at various health facilities in Luano District under Malaria Partners Zambia, an organization comprising World Vision, the Government of Zambia and Rotary Clubs.

Technical Skills

Programming Languages – PHP, JavaScript, Python • Frameworks – Next.js, Laravel • Database Management – MySQL, MongoDB • Cloud Platforms - Digital Ocean • Version Control - Git •

Education

JANUARY 2020 – DECEMBER 2023

BSc. Computer Science | The University of Zambia

Certifications

Cisco Computer Systems Certification 2021 • NDG Linux Unhatched 2023 •
AWS_Academy_Introduction_to_Cloud 2023 •

Affiliations

Rotaract Club of Lusaka •

References

Available upon request