

PWC Churn Dashboard

1869

Customer Churn

16.09M

Yearly charges

456.12K

Monthly Charges

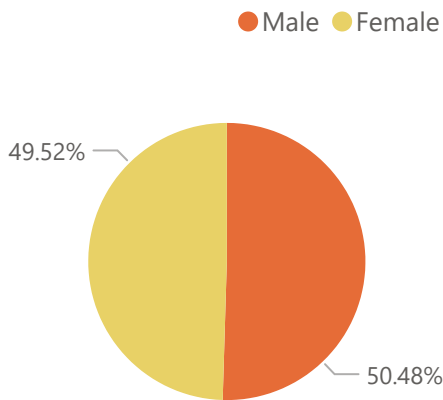
3632

Admin Tickets

2955

Tech Tickets

Gender

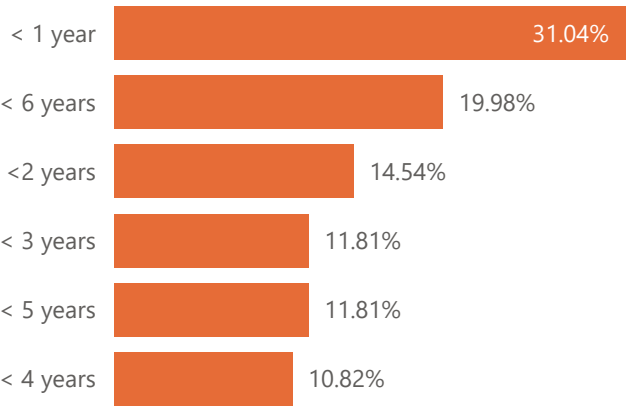


25.47%
Senior citizen in %

17.44%
Dependent in %

35.79%
Partner in %

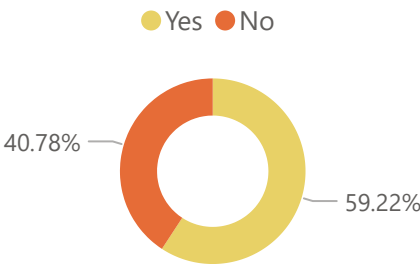
Churn by Yearly



Payment Method



Paperless Billing



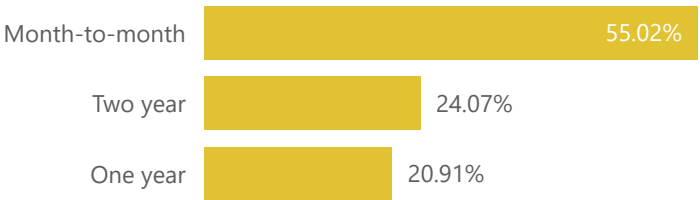
2,285.17

Average Total Charges

64.76

Average Monthly Charges

Contract Type



Multiple Lines

0.91
Phone service %

0.44
Streaming TV %

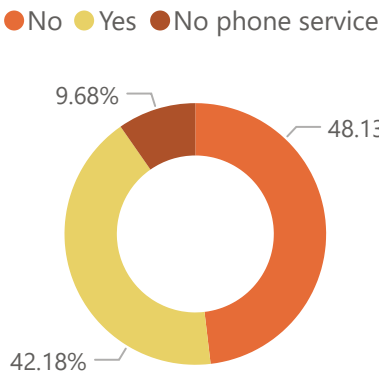
0.44
Streaming movies %

0.29
Device protection %

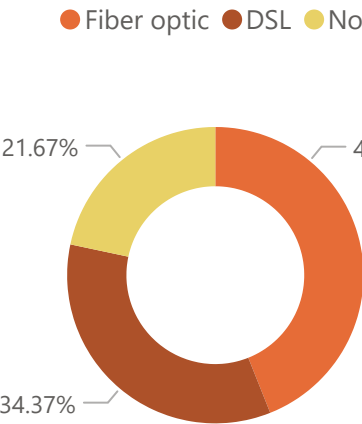
0.28
Online backup %

0.17
Tech support %

0.16
Online security %

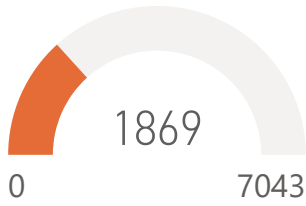


Internet Service



7043

Total Customer



26.54%

Churn rate %

16.09M

Yearly charges

456.12K

Monthly Charges

3632

Admin Tickets

2955

Tech Tickets

Churn

All

InternetService

All

tenure

0

72

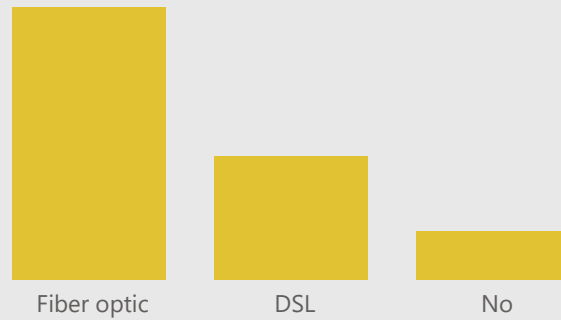
Contract

☐ Month-to-mon...

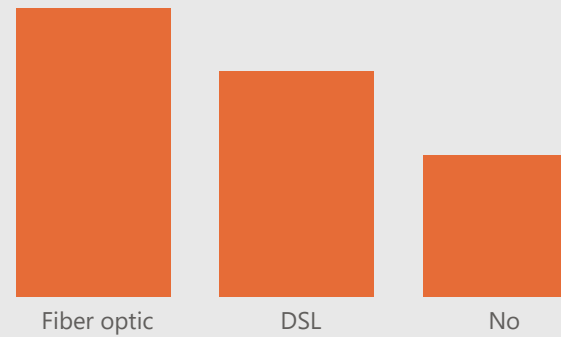
☐ One year

☐ Two year

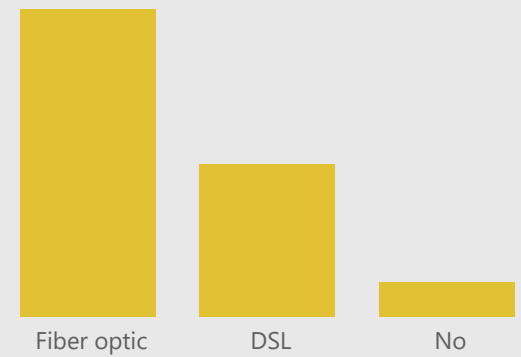
Internet Service by churn %



Internet Service by customer

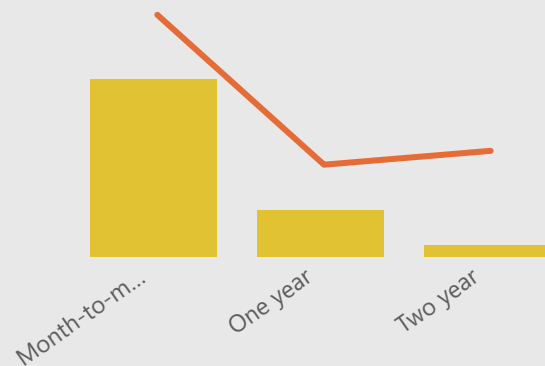


Internet Service by monthly charges



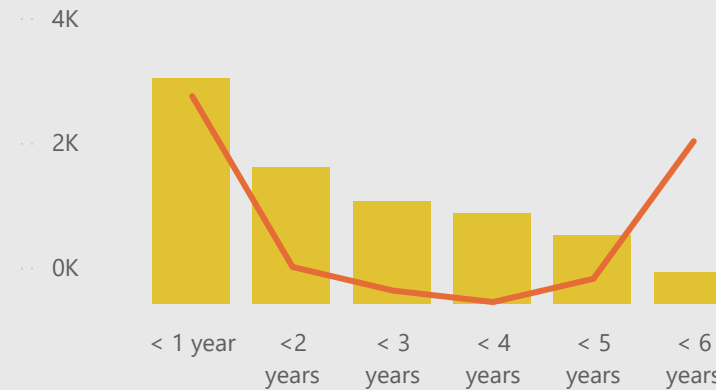
Contract by churn %

● Churn rate % ● Count of customerID



Loyalty by churn %

● Churn rate % ● Sum of MonthlyCharges



Payment Method by churn %

● Churn rate % ● Sum of MonthlyCharges

