# Finance Tracking Dashboard – Business Report

#### 1. Introduction

The **Finance Tracking Dashboard** is an interactive business intelligence tool developed using Python and Streamlit. It is designed to provide a **real-time overview of financial and customer demographics** by analyzing banking data. The dashboard helps decision-makers monitor key performance indicators (KPIs), explore customer segments, and identify emerging trends through intuitive visualizations.

# 2. Objectives

The main objectives of this dashboard are to:

- Track important customer and financial KPIs dynamically.
- Provide **real-time insights** into customer profiles and account balances.
- Enable decision-makers to segment customers by job roles for focused analysis.
- Present complex financial data in a visually simple and actionable format.

#### 3. Data Source

- The dashboard uses a banking dataset (bank.csv).
- Data includes customer demographics (e.g., age, marital status, job) and financial details (e.g., account balances).
- A job-based filter is available to view insights for specific customer groups.

## 4. Dashboard Features

#### a. Key Performance Indicators (KPIs)

The dashboard displays three live-updating KPIs:

- 1. Average Age of customers (simulated in real-time to reflect variability).
- 2. Married Customer Count, which highlights customer demographics.
- 3. Average Account Balance, providing financial performance insights.

These KPIs update dynamically every second, simulating a real-time data feed.

## b. Visual Analytics

• Heatmap (Age vs. Marital Status):

Provides insights into how age distribution interacts with marital status for selected job categories.

# Histogram (Age Distribution):

Shows the frequency of different customer age groups, helping to identify core customer demographics.

## • Detailed Data Table:

A dynamic view of the underlying dataset that updates alongside the KPIs and charts, enabling drill-down analysis.

#### c. Filters & Interactivity

#### Job Filter:

Users can filter all metrics and visualizations by job role (e.g., admin, technician, management). This allows targeted insights for specific customer groups.

# Real-Time Updates:

Data is refreshed continuously in a loop, giving the impression of a live dashboard.

#### 5. Business Value

The Finance Tracking Dashboard enables organizations to:

- **Understand Customer Demographics:** Identify the key age groups, marital status, and professions contributing to the customer base.
- Monitor Financial Health: Track average balances and variations over time.
- **Support Segmented Marketing Strategies:** Insights by job role can help create personalized campaigns.
- **Enable Quick Decision-Making:** KPIs and visualizations allow leadership to spot anomalies or opportunities in real time.

## 6. Limitations

- The current dashboard simulates live data instead of connecting to an actual real-time banking system.
- Insights are limited to the provided dataset and do not yet include predictive analytics.

# 7. Future Enhancements

- Integration with live databases for true real-time tracking.
- Predictive modeling to forecast customer churn, balance trends, or loan uptake.
- **Expanded KPIs**, including savings vs. credit ratios, income estimates, and transaction volumes.
- Role-based access for managers, analysts, and executives to ensure secure usage.

# 8. Conclusion

The Finance Tracking Dashboard demonstrates how banking and customer data can be transformed into meaningful insights through an interactive, real-time interface. It equips decision-makers with the ability to monitor performance, identify customer trends, and make data-driven business decisions effectively.