Deblina Mondal

Mobile: (+46) 734885724 deblina4@gmail.com

Full stack Developer/Frontend Developer

React | JavaScript | TypeScript | Nodejs | Angular | CSS

A full stack Developer with a passion for bringing ideas to life and creating content to simplify user experience. A driven professional with excellent communication skills which helps in interpreting and implementing client's vision. I thrive in environment that constantly embraces new technologies.

Links:

• Linkedin: https://www.linkedin.com/in/deblina-mondal-bb021711a

• **Github**: https://github.com/Deblina-create

Portfolio: https://deblinaray.com

Employment history:

2012 - 2020: Entrepreneurship (Apparels)

- Curation & Design
- Supplier/Distributor engagement
- End to end management

2010 - 2012: Teacher

- Teaching Biology in Middle school
- Teaching under=privileged children in association with a non-profit organization

2008 - 2010: Process Leader - Customer care & Operations

- Managing a team of 20 analysts
- Handling client escalations
- Analyzing data and applying strategies for process enhancement

2007 – 2008: Customer Experience Specialist

- First point contact for people from sales, operations, and customers
- Handling customer escalations

2003 – 2007: Inbound Sales – Team Coach/Quality Analyst

- Training associates on selling concepts.
- Training associates on new products and promotions

Education:

Diploma in Frontend Development (2020-2022)

Skills

- JavaScript
- React
- <u>Angular</u>
- TypeScript
- Node.js
- HTML
- CSS

Other Skills

- Customer Experience
- Quality
- Marketing & Advertising

Languages

- English
- Swedish
- Bengali
- Hindi