

Product Release Notes

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Preface

Introduction

This document contains the release notes for Access 2.5 R5. The release notes describe this release in detail and provide late-breaking or other information that supplements the main documentation.

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CHAPTER 1

Installation and Upgrade Notes

Installation

See the *Solexa 5.2.6.0 Product Installation Guide* for full details.

Manifest

This release consists of the following items:

- Solexa™ Software Release Package:
 - Solexa WAR
 - Database.zip
 - WebSphere.zip
 - ETL.zip
 - archived_data.zip
- Product Documentation

Version Compatibility

Solexa 5.2.6.0 is a cumulative release. Files saved and data entered into G3™ 1.5 or a more recent release, patch, or hot fix can be used with Solexa Release 5.2.6.0.

As a precaution against data corruption, Solexa does not launch if the versions of the database and WAR are not in sync. If the Solexa database version and the Solexa code version do not match, an exception is generated when Solexa is accessed through the user interface. Immediately upon product upgrade or installation, please check the log files to verify that the versions of the database and WAR are in sync.

If the versions are not in sync, please contact your installers or check the following and make corrections as required:

- Verify that installation instructions were followed correctly.
- Verify that the correct version of the WAR file was deployed.
- Verify that the correct version of the database was upgraded or installed.
- Verify that the WAR file is configured to use the correct version of the database.

If the issue persists, contact Solexa Customer Care.

CHAPTER 2

List of Access Versions and End of Support Dates

The table below lists the versions of Access and their end of support dates:

Version	Full Version	Date Released	Support Ends	Status
2.5.0 CR1	2.5.0.128	05/04/2012	05/04/2014	Expired
2.5.0 GA	2.5.0.139	23/07/2012	23/10/2013	Expired
2.5.1 R1	2.5.1.22	23/10/2012	22/01/2014	Expired
2.5.2 R2	2.5.2.6	22/01/2013	23/07/2014	Expired
2.5.3 R3	2.5.3.25	23/07/2013	24/04/2017	Expired
2.5.4 R4	2.5.4.18	24/04/2017	N/A	Active
2.5.5 R5	2.5.5.42	26/05/2015	N/A	Active

CHAPTER 3

Discontinuation of Support for Microsoft Windows Server 2003 (32-bit)

Discontinued support for the Microsoft Windows Server 2003 (32-bit) platform as an Access Suite application server in Access Suite (2.5 R5). This mirrors Microsoft's end of mainstream support for Microsoft Windows Server 2003 in 2010 and extended support in 2015.

Access Suite will continue to support Microsoft Windows Server 2008. Plans to add support for Microsoft Windows Server 2012 in future releases.

CHAPTER 4

What's New

Solexa 5.2.6.0 includes no new features and enhancements. See *Chapter 3 Product Fixes* on page **Error! Bookmark not defined.** for the list of fixes introduced in this release.

For additional information on Solexa functionality, see the *Solexa 5.2 Software Description Document* or the WebHelp in the Solexa application.

CHAPTER 5

2.5 R5 Resolved Issues

5827/5826: Support added for Microsoft Internet Explorer 10/11 browsers

Access Suite now supports the use of Microsoft Internet Explorer 10 or 11 in Compatibility Mode on user workstations. Previous versions of Access Suite could not execute the Closing Report or generate Fee Statements using Internet Explorer 10 or 11.

Please refer to the *Access Suite Installation Guide* for more information.

5879/5729: Updates to the Ontario Provincial Annual Report Updates (FIPPA) Report Format

Both the *Summary* and *Detailed* versions of the *Ontario Provincial Annual Report* have been updated to correspond to the 2014 IPC format of the report. The update includes the following changes:

Section 4: Source of Requests

- Added the new row "4.2 Individual by Agent"

Section 7: Disposition of Requests

- Added the new row "7.4 No responsive records exist"

Section 8: Exemptions

- Added the following new rows:
 - "8.5 Section 14.1 - Civil Remedies Act, 2001"
 - "8.6 Section 14.2 - Prohibiting Profiting from Recounting Crimes Act, 2002"
 - "8.11 Section 18.1 - Information with Respect to Closed Meetings"

5309: Updates to Information Commissioners Questionnaire

The updated "*Information Commissioners Questionnaire*" web report now includes section 9, '*Number of pages reviewed on requests completed*' (within the period).

5743/5771: Corrections to User Role options

Enhancements to the user role '*Personal Information View*' allows users to hide or show confidential text found in the comment field of the *Close Request* screen. When a user with the role has the *Personal Information View* = uncheck, confidential text is replaced with [] inside the comment field.

The user role options Add/Edit/Delete are now correctly respected when the option *Request Attachments View* = checked. If the Add/Edit/Delete options are unchecked, the buttons of the same name are unavailable in the *Attachments* screen.

5748/5784: Case Management Search tab Improvements

Enhancements to the Access Suite Case Management *Search* tab criteria screen ensure that the correct search results are returned when *Keyword*, *Officer* or *Decision Maker* selections contain an apostrophe in the text.

5874: Search Builder Exemption Criteria

When a user specifies *Add Search Criteria for... Exemptions* on the Search Builder criteria screen and saves the search, the information entered under the *Exemptions* field is also saved.

5921: (Working) Days Taken for Manual Due Date Requests

Access Suite Case Management now displays the *Days Taken* field in working days (instead of calendar days) for *Manual Due Date* requests when the *Calendar Type* for the request is configured as *Working Days*.

5965: Case Management Label Printing

Label printing is now available for Access Suite Case Management workstations running on a Microsoft Windows 7 environment.

5919: Improved pre-1.40 Annotation conversion

Under certain circumstances in Access Suite 2.5 R3 and Access Suite 2.5 R4, annotation files could be marked as converted even though some of the annotations were not saved to the database.

Now, Access Suite Redaction has improved annotation conversion handling and allows users to reconvert old format annotation files.

For documents or pages that are suspected to be missing annotations, you can do any of the following actions to reimport annotations:

- **Reimport Annotations for All Pages**

From the **Request** menu, click **Reimport Annotations** to reconvert all pages in the request that previously used file-based annotations.

- **Reimport Annotations for a Single Document**

From the **Document** menu, click **Reimport Annotations** to reconvert all pages of the single document (that previously used file-based annotations) that is currently selected in the **Document List** window.

- **Reimport Annotations for a Single Page**

From the **Page** menu, click **Reimport Annotations** to reconvert all the annotations on the single page (that previously used file-based annotations) that is currently selected in the **Page List** window.

NOTES:

- The reimport process will not delete annotations currently applied to the page.
- The reimport process will only add annotations if the annotation of the same type and location does not already exist on the page. This is to prevent adding duplicate annotations.

Known Issues

Microsoft Office 2010 Support Limitation


While Access Suite 2.5 GA supports Microsoft Office 2010, there is a known Microsoft issue regarding the .rtf format in Microsoft Word 2010. When opening .rtf files with graphics or tables, Microsoft Word 2010 may stop responding or corrupt the contents of the file. If you experience this issue, save the template as a .doc file type, and use the .doc template instead.

Error Running Web Reports with PDF Output


An error "Could not render the HTML string. Attempted to read or write protected memory..." can occur when running reports with an option to output in PDF format.

The PDF generator can conflict with the *MeadCoScriptX* plug-in. This tool was used to remove the URL address from the printed footer of our Web reports.

To remove MeadCoScriptX tool

1. In Internet Explorer 7, click **Tools>Internet Options**, or
In Internet Explorer 8, click , and then click **Internet Options**.
2. On the **General** tab under **Browsing history**, click **Settings**.
3. In **Temporary Internet Files and History Settings** window, click **View objects**.
4. In the file list, right-click **MeadCoScriptX Advanced**, and click **Remove**.

To manually remove the URL footer in Printed Reports

1. In Internet Explorer 7, click **File>Page Setup**, or
In Internet Explorer 8, click , and then click **Print>Page Setup**.
2. Select and delete all the text in the Footer field.
3. Click **OK** to save.

Limitations on opening requests using a Dashboard

When using the Dashboard *Notifications* list or *Search Builder* results list, a user can double click on a request number. This action launches Case Management and opens the selected request number in the *Activity* tab. However, if Case Management is already running, the selected request is not loaded automatically.