

# **CitizenAI: City Analysis & Citizen Services**

## **Project Documentation**

### **1.Introduction:**

- **CitizenAI: City Analysis & Citizen Services**
- Team member: Alnasreen Fathima R
- Team member: Berlin Alice M
- Team member: Bhagyashree P
- Team member: Brindha K

### **2. Project Overview:**

#### **Purpose:**

The purpose of this project is to build an AI-powered application named CitizenAI that assists in analyzing cities based on crime statistics, accident rates, and overall safety. It also provides helpful information to citizens regarding public services, government policies, and civic issues through an AI-driven interface.

#### **Features:**

- **City Analysis:**

Users can input any city name, and the system will generate a detailed analysis covering crime index, accident rates, and overall safety.

**Citizen Services:**

Users can input queries related to government policies, civic issues, and services. The system will respond with accurate, AI-generated information.

Users can input any concept, and the system will generate a clear and detailed explanation, making it easier to understand.

- **Quiz Generation:**

The system can automatically generate quiz questions based on the given topic, which helps learners in self-assessment and practice.

- **User Interface:**

The interface is simple and user-friendly, with two tabs that is one for concept explanation and the other for quiz generation.

- **Customizable:**

Users can provide any concept or topic of their choice, and the system generates explanations or quizzes accordingly.

- **Saves Time:**

It quickly provides study material and quizzes, reducing the manual effort for both students and teachers.

### **3. Architecture:**

- Frontend (Gradio):

The frontend is developed using Gradio, which provides a simple and interactive web-based interface. Users can choose between two main tabs:

City Analysis Tab – For entering a city name and generating a detailed report on crime index, accidents, and safety.

Citizen Services Tab – For entering a query related to public services or government policies, and receiving an AI-generated response.

The frontend is developed using Gradio, which provides a simple and interactive web-based interface. Users can enter concepts or topics, and the system will display either explanations or quiz questions. The interface is organized into two main tabs:

1. Concept Explanation Tab – For entering a concept and generating a detailed explanation.
2. Quiz Generator Tab – For entering a topic and generating quiz questions automatically.

- Backend (Google Colab + Python):

The backend runs on Google Colab, where the Python environment handles model loading, request processing, and interaction with the IBM Granite model. It processes city names or queries, communicates with the AI model, and returns structured results back to the Gradio interface.

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- LLM Integration (IBM Granite):

The project integrates the IBM Granite LLM for natural language understanding and generation. The model is responsible for providing detailed city analysis reports and responding to citizen queries accurately.

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## **4. Setup Instructions:**

### **Prerequisites:**

- A Google account to access Google Colab.
- A stable internet connection to install models and libraries from the cloud.
- A Hugging Face account for loading the IBM Granite model.

### **Installation Process:**

- Open Google Colab.
- Create a new notebook.
- Change the runtime to T4-GPU.

- In the first cell, install the required libraries.
- After installation, copy the project code into the next cell and run it.

## **5. Folder Structure:**

Structure:

project/

Since the project runs entirely in Google Colab, there is only one main file used: citizenAI.ipynb

Structure:

project/  
└─ citizenAI.ipynb

## **6. Running the Application:**

- Execute the code cell with `app.launch(share=True)`.
- Colab will display a public Gradio link like:

(Running on public URL: <https://xxxxx.gradio.live>)

- Click the link to open the web app in a new tab.
- The interface contains two main functionalities:

Concept Explanation → Enter a concept → Click Explain → Get a detailed explanation.

- Quiz Generation → Enter a topic → Click Generate Quiz → AI generates quiz question.

## **7. API Documentation:**

Backend APIs available include:

POST /city-analysis – Accepts a city name as input and responds with an AI-generated safety and crime analysis.

POST /citizen-query – Accepts a public services or civic query and generates

relevant AI responses.

Each endpoint is tested and documented within the Colab environment for quick inspection and trial during development.

**POST /explain-concept** – Accepts a concept as input and responds with an AI-generated explanation.

**POST /generate-quiz** – Accepts a topic and generates quiz questions related to the input.

**POST /upload-text** – Allows users to upload raw text for processing and explanation.

Each endpoint is tested and documented within the Colab environment for quick inspection and trial during development.

## **8. User Interface:**

- **Google Colab Notebook** – The entire project runs inside a single Colab notebook with a Gradio interface.
- Two Tabs in Gradio are:

City Analysis – In this tab, users can enter a city name, and the AI generates a clear and detailed safety analysis.

Citizen Services – In this tab, users can enter a civic or government query, and the AI generates a relevant response.

Textboxes for Input/Output – Simple boxes are provided to type the city/query and to display the AI-generated responses.

Buttons to Trigger Actions – 'Analyze City' and 'Get Information' buttons execute the AI model and show the results.

Public/Local Link – Gradio provides a shareable link so that the interface can be accessed from any browser or device.

- **Concept Explanation** – In this tab, users can enter a concept, and the AI generates a clear and detailed explanation.
- **Quiz Generator** – In this tab, users enter a topic, and the AI generates relevant quiz questions for practice.

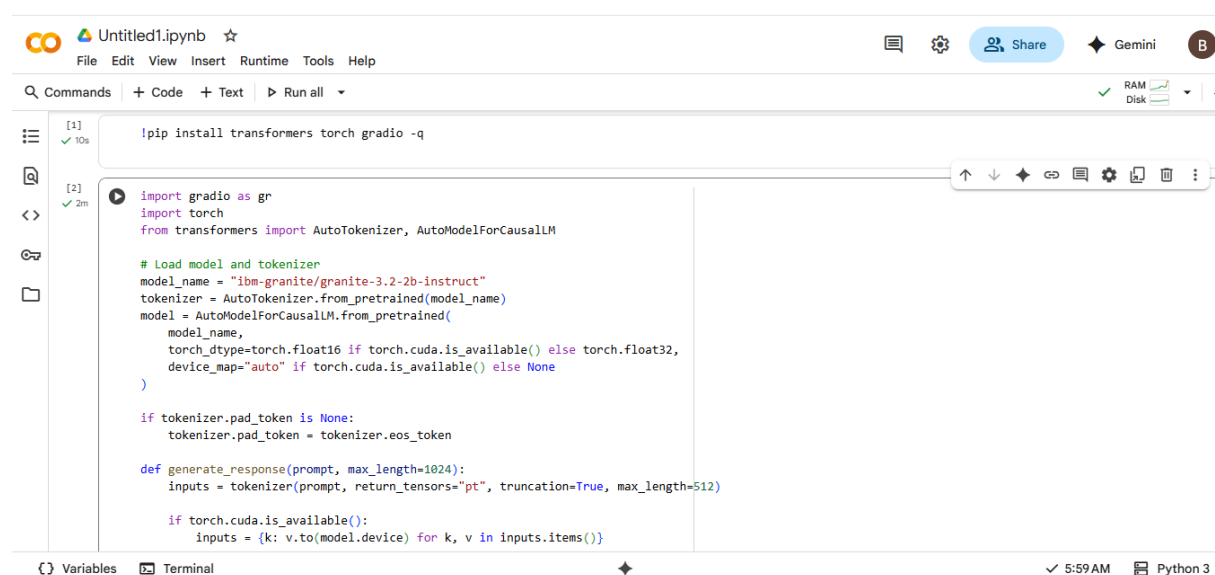
- **Textboxes for Input/Output** – Simple boxes are provided to type the concept/topic and to display the AI-generated explanations or quiz questions.
- **Buttons to Trigger Actions** – “Explain” and “Generate Quiz” buttons execute the AI model and show the results.
- **Public/Local Link** – Gradio provides a shareable link so that the interface can be accessed from any browser or device.

## 9. Testing:

- **Unit Testing:** For individual functions like `generate_response()` to ensure correct AI outputs.
- **API Testing:** By sending test prompts through Gradio’s backend and validating responses.
- **Manual Testing:** For verifying input/output quality, checking analysis accuracy, and validating responses to citizen queries.
- **Edge Case Handling:** Tested with empty inputs, long prompts, irrelevant queries, and unusual topics to ensure robust handling.

## 12.Screenshots:

### Program:



```

[1] ✓ 10s
!pip install transformers torch gradio -q

[2] ✓ 2m
import gradio as gr
import torch
from transformers import AutoTokenizer, AutoModelForCausalLM

# Load model and tokenizer
model_name = "ibm-granite/granite-3.2-2b-instruct"
tokenizer = AutoTokenizer.from_pretrained(model_name)
model = AutoModelForCausalLM.from_pretrained(
    model_name,
    torch_dtype=torch.float16 if torch.cuda.is_available() else torch.float32,
    device_map="auto" if torch.cuda.is_available() else None
)

if tokenizer.pad_token is None:
    tokenizer.pad_token = tokenizer.eos_token

def generate_response(prompt, max_length=1024):
    inputs = tokenizer(prompt, return_tensors="pt", truncation=True, max_length=512)

    if torch.cuda.is_available():
        inputs = {k: v.to(model.device) for k, v in inputs.items()}
  
```

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[2] ✓ 2m

```
with gr.Tabs():
    with gr.TabItem("City Analysis"):
        with gr.Row():
            with gr.Column():
                city_input = gr.Textbox(
                    label="Enter City Name",
                    placeholder="e.g., New York, London, Mumbai...",
                    lines=1
                )
                analyze_btn = gr.Button("Analyze City")

            with gr.Column():
                city_output = gr.Textbox(label="City Analysis (Crime Index & Accidents)", lines=15)

        analyze_btn.click(city_analysis, inputs=city_input, outputs=city_output)

    with gr.TabItem("Citizen Services"):
        with gr.Row():
            with gr.Column():
                citizen_query = gr.Textbox(
                    label="Your Query",
                    placeholder="Ask about public services, government policies, civic issues...",
                    lines=4
                )
                query_btn = gr.Button("Get Information")
```

RAM Disk

Variables Terminal 5:59 AM Python 3

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[2] ✓ 2m

```
with gr.Column():
    citizen_output = gr.Textbox(label="Government Response", lines=15)

query_btn.click(citizen_interaction, inputs=citizen_query, outputs=citizen_output)

app.launch(share=True)
```

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✓ 2m

```
vocab.json: 777k? [00:00<00:00, 9.25MB/s]
merges.txt: 442k? [00:00<00:00, 14.0MB/s]
tokenizer.json: 3.48M? [00:00<00:00, 53.3MB/s]
added_tokens.json: 100% [87.0/87.0 [00:00<00:00, 7.63kB/s]
special_tokens_map.json: 100% [701/701 [00:00<00:00, 53.2kB/s]
config.json: 100% [786/786 [00:00<00:00, 40.2kB/s]
`torch_dtype` is deprecated! Use `dtype` instead!
model.safetensors.index.json: 29.8k? [00:00<00:00, 1.11MB/s]
Fetching 2 files: 100% [2/2 [01:30<00:00, 90.51s/t]
model-00001-of-00002.safetensors: 100% [5.00G/5.00G [01:30<00:00, 106MB/s]
model-00002-of-00002.safetensors: 100% [67.1M/67.1M [00:08<00:00, 6.50MB/s]
Loading checkpoint shards: 100% [2/2 [00:27<00:00, 11.36s/t]
generation_config.json: 100% [137/137 [00:00<00:00, 8.66kB/s]
Colab notebook detected. To show errors in colab notebook, set debug=True in launch()
* Running on public URL: https://400224da24657758d7.gradio.live
This share link expires in 1 week. For free permanent hosting and GPU upgrades, run `gradio deploy` from the terminal in the working directory to deploy to
```

RAM Disk

Variables Terminal 5:59 AM Python 3

## OUTPUT:

The top screenshot shows a web browser window with the URL `066aaf4e09ee0a10b7.gradio.live`. The application is titled "City Analysis & Citizen Services AI". It has two tabs: "City Analysis" (active) and "Citizen Services". Under "City Analysis", there is a form with "Enter City Name" containing the text "california" and a button labeled "Analyze City". To the right, the "City Analysis (Crime Index & Accidents)" results are displayed. It includes a section "1. Crime Index and Safety Statistics:" followed by a paragraph about California's crime indices and a list of three regions: a) San Francisco and Marin Counties (Northern California), b) Los Angeles County (Southern California), and c) Rural and Central California. Below this, it states "For this analysis, we will focus on three distinct regions:" and then lists the regions again. It also mentions "Crime Index: According to the FBI's Uniform Crime Reporting (UCR) program, in 2020, San Francisco and Marin Counties reported a total of 31,516 crimes, resulting in a crime rate of 1,038 per 100,000 residents. This is lower than the national average of 385 per 100,000 residents."

The bottom screenshot shows the same application in a Colab environment. The "Citizen Services" tab is active. It has a form with "Your Query" containing the text "explain the waste management system in my city" and a button labeled "Get Information". To the right, the "Government Response" is displayed. It includes a title "Title: Understanding Your City's Waste Management System", a greeting "Dear Citizen,", and a paragraph: "I'm delighted to provide you with an overview of your city's waste management system, which typically comprises several interconnected components designed to collect, process, and dispose of waste in an environmentally responsible manner. Here's a simplified breakdown:". It then lists two components: "1. \*\*Collection and Transportation:\*\*" and "2. \*\*Curbside Collection:\*\*" (which is partially visible). The response continues with "Your city likely has a curbside waste collection service where waste is placed at the curb for collection by automated collection vehicles or manually by waste management staff." and "Some cities have separated collection points for recyclables (like plastic, glass, and".

## 10. Known Issues:

- May run slowly if internet connection is weak or model size is large.
- Sometimes generates explanations or quiz questions that are inaccurate or incomplete.
- No login or authentication, so anyone with the Gradio link can access the application.



- Limited to features supported by the IBM Granite model.
- Requires Google Colab to run, so it cannot work offline.

## **11. Future Enhancements:**

Some of the future enhancements that can be added are:

- Add user authentication (login system) for better security.
- Improve the AI model to give more accurate and detailed results.
- Add real-time collaboration, so multiple learners or teachers can use it together.
- Allow direct deployment as a standalone website or mobile app for easier access.
- Improve UI with better formatting, layouts, and themes.
- Add support for more input formats like DOCX and TXT files.