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Summary

I'm looking for a job where I can put my knowledge and abilities to work. Would love to be part of the success of your business. I am a physically strong and hardworking individual who is capable of performing heavy duties and I can work for extended periods, and under adverse weather conditions. I take great pride in my work.

Experience

Warehouse Associate at RONA+ kanata 09 March - 09 August 2024

- Utilizing forklift and pallet jack as needed.
- Loading and unloading
- Ensuring a safe and clean workplace environment.
- Assisting customers in locating items across various aisles.
- Preparing online orders for customer pick-up.
- Operating a compactor for used cartons and performing ejection.
- Answering customer phone calls using Zebra Phones.
- Tracking inventory using RF scanners.
- Printing signage for product displays.
- Delivering high-quality service by adhering to organizational standards.
- Maintaining a tidy work environment by organizing shelves, pallet areas, and workstations.
- Completing reports by accurately entering necessary information.
- Contributing to team goals by achieving related tasks.
- Sealing broken bags of fertilizers, soil, and stones.
- Watering plants in the Garden Center twice daily.
- Disposing of garbage in designated areas.
- Reporting broken equipment promptly.

FC Associate 1 At Amazon YUL5 WAREHOUSE. November 2023 - 17 feb 2024

- Pick, pack and ship orders accurately and efficiently
- Receive and organize incoming inventory and orders
- Organize and maintain inventory in the warehouse
- Keep the warehouse clean and organized
- Assist with other tasks as needed
- Successfully performed Fulfillment Associate 1 duties in a high-paced Amazon warehouse setting

Dishwasher at Bonjour Résidences, Brossard Qc October 19 2023-November 15 2023

- Maintains a clean kitchen, properly washes and sorts soiled dishes, and preps foods as needed. Keeps the dish area free of clutter and organized.
- Sets up dish stations, including dish machines and sinks.
- Maintains clean / dry floors throughout the shift.

Forklift operator at Amazon DXB2 CEVA-1 Fulfillment Center, Dubai 07 November 2022- June 2023

- Locate and package stock carefully to protect against damage during transit
- Check each order before shipment to ensure accurate product types and quantities
- Manually lift and carry loads of up to 50 pounds using safe handling methods
- Conduct safety checks on forklift vehicles before use, and perform regular maintenance
- Operate stand-up forklifts and mechanical jacks safely to load and unload cargo from trailers
- Work with a team of 5 lead warehouse personnel to oversee junior operators and pickers

CUSTOMER SERVICE REPRESENTATIVE, Nyarutarama , Kigali MTN-Rwanda, February -04 September 2022

- Handled customer complaints and inquiries in a courteous and efficient manner.
- Provided exceptional customer service to ensure customer satisfaction.
- Resolved customer complaints promptly and efficiently.

Education, Certificate, and Training

- **Computer Programming & Analysis** Student at Algonquin College Ottawa March 2024-2027
- **Forklift Training** at Action Driving School (Counterbalance Propane And Electric Forklift Training) , October 2022
- **Diploma in Physics, Chemistry and Mathematics**, at Groupe Scolaire Officiel de Butare, January 2022
- **Online African Leadership and English Immersion Camp**, Global Citizen Year Academy, 2020-2021

LANGUAGES

- **English Fluent**
- **French Intermediate**