

# RESUME



## Debrana Dutta

### **Contact:**

Email: [debranadutta8@gamil.com](mailto:debranadutta8@gamil.com)

Phone no: 9748866599

### Career Objective:

- To effectively utilize my skills in the field of engineering for personal and organizational development.
- To work hard with full determination and dedication to achieve organizational goals.

### Technical Skill:

- Language: JAVA, MySQL, HTML.
- Operating System: Windows, Linux.
- Tools Worked on: ServiceNow, Autosys, AppDynamics and Oracle SQL Developer.

### Professional Experience:

- **TATA CONSULTANCY SERVICES, Kolkata – System Engineer**

JAN 2019 – Present Day

1. Analyzing & resolving the user incidents and supporting application at level 3. Worked on Servicenow tickets and changes for deployment related activity. Performing pre and post checkout activity during production deployment.
2. Monitoring and maintain the workflow of automation process using AutoSys tool. Working on the failed process by analyzing the job log from front end and backend using Unix and Database.
3. Experienced in working AppDynamics for creating and monitoring health rule for application server and databases.

- **AMAZON Development Center India Pvt. Ltd, Hyderabad - QUALITY SPECIALIST**

Aug 2018 - Dec 2018

1. Analyzing basic case level inputs and identify predictors/causes of business related problems and improve the delivery/customer experience by case level corrections for last mile quality check.
2. Root cause analysis within the space subject to availability of data.

### Soft Skill:

- Ability to work both individually and in team.
- Time management skills.

### Education:

- 2018 – B.Tech in Computer Science and Engineering from Academy of Technology (Maulana Abul Kalam Azad University of Technology) with DGPA 7.7.
- 2014-WBCHSE from Hooghly Collegiate School with 69% marks.
- 2012-WBBSE from Hooghly Collegiate School with 84% marks.

### Personal Details:

#### **Hobbies:**

- Aquarist (Fish keeping).
- Listening music and playing guitar.

**Language:** Hindi, English, Bengali.

#### **Address:**

“AASTICK”, Digambar Biswas Road, Dharmpur

Po: Chinsurah, Dist: Hooghly, West Bengal

Pin: 712101