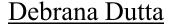
RESUME



Contact:

Email: debranadutta8@gamil.com Phone no: 9748866599

Career Objective:

- To effectively utilize my skills in the field of engineering for personal andorganizational development.
- To work hard with full determination and dedication to achieve organizational goals.

Technical Skill:

- Language: JAVA, MySQL, HTML.
- Operating System: Windows, Linux.
- Tools Worked on: ServiceNow, Autosys, AppDynamics and Oracle SQL Developer.

Professional Experience:

• TATA CONSULTANCY SERVICES, Kolkata – System Engineer

JAN 2019 - Present Day

- 1. Analyzing & resolving the user incidents and supporting application at level 3. Worked on Servicenow tickets and changes for deployment related activity. Performing pre and post checkout activity during production deployment.
- 2. Monitoring and maintain the workflow of automation process using AutoSys tool. Working on the failed process by analyzing the job log from front end and backend using Unix and Database.
- 3. Experienced in working AppDynamics for creating and monitoring health rule for application server and databases.
- AMAZON Development Center India Pvt. Ltd, Hyderabad QUALITY SPECIALIST

Aug 2018 - Dec 2018

- 1. Analyzing basic case level inputs and identify predicators/causes of business related problems and improve the delivery/customer experience by case level corrections for last mile quality check.
- 2. Root cause analysis within the space subject to availability of data.

Soft Skill:

- Ability to work both individually and in team.
- Time management skills.





Education:

- 2018 B.Tech in Computer Science and Engineering from Academy of Technology (Maulana Abul Kalam Azad University of Technology) with DGPA 7.7.
- 2014-WBCHSE from Hooghly Collegiate School with 69% marks.
- 2012-WBBSE from Hooghly Collegiate School with 84% marks.

Personal Details:

Hobbies:

- Aquarist (Fish keeping).
- Listening music and playing guitar.

Language: Hindi, English, Bengali.

Address:

"AASTICK", Digambar Biswas Road, Dharmpur

Po: Chinsurah, Dist: Hooghly, West Bengal

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