

## Says

What have we heard them say?
What can we imagine them saying?

Thinks

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



Fill in campaign details like the campaign name, email subject, and sender name.

If you don't have a MailChimp account, sign up.
Log in to your
MailChimp account.

Navigate to
Campaings
Once logged in,
go to the
"Campaigns" tab.

Your email content may consist of a brief overview of the highlights of a blog post.

Choose your audience. You can select from your existing lists or create a new one.

The subject
line is the most
important
section of your
email



## **DECOR DELIGHT**

CURATING
AESTHETICS,
IGNITING DELIGHT

Configure tracking options, schedule the campaign, and confirm everything looks good.

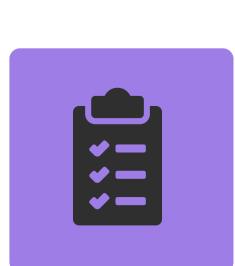
MailChimp offers a drag-and-drop editor. You can choose a template or design from scratch.

Before sending, it's a good idea to send a test email to yourself to check how it looks

Add text,
images, links,
and customize
the email's
appearance.

Choose whether to send immediately or schedule the campaign for a specific date and time.

After sending, you can track the campaign's performance through MailChimp's analytics.



## Does

What behavior have we observed? What can we imagine them doing?

**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

