

SURIYAA B V

 7200967699
 suriyaa321@gmail.com
 25a Blakemariamman kovil st,
Kottur - 642114

ABOUT ME

Motivated and detail-oriented B.Sc. Computer Science with Data Analytics graduate with hands-on experience in data processing, Python programming, and real-time computer vision applications. Demonstrated ability in building practical projects, showcasing strong problem-solving and implementation skills.

SKILLS

- python
- HTML
- CSS
- Wordpress
- interakt
- Basic sql

EDUCATION

Bachelor of computer science with data analytics - 63%

Dr.NGP arts and science college(2025)

HSC - 86%

RKR gnanodhaya Matric higher secondary school(2021)

SSLC - 79%

Sri vagisvari matric higher secondary school(2019)

SOFT SKILLS

- Strong Communication
- Team coordination
- Management and leadership experience
- Time management

CERTIFICATIONS

- Big data analytics by Nunnari labs
- Data Science and AI by Satyajit Patnaik in UDEMY

EXPERIENCE

INTERNSHIP

Temple of consciousness (Digital solutions)

2025

Role: Operations & Digital Support Intern

- Managed the daily operations of the service panel responsible for attending and resolving member queries.
- Handled WhatsApp Business Automation through Interakt, including creating workflows, setting up automated replies, and ensuring smooth communication.
- Collected and organized customer data for campaign optimization
- Coordinated with the team to execute awareness and promotional campaigns
- Monitored team performance and ensured that callers/volunteers followed guidelines and responded promptly.
- Monitored daily engagement and helped improve customer retention through timely responses
- Coordinated between the management team and callers to ensure clear communication and smooth functioning of daily tasks.
- Handled WordPress website updates, including editing pages, uploading content, fixing layout issues, and maintaining site consistency.

PROJECTS

Human Detection Using YOLOv8n

- Built a real-time pedestrian detection system using YOLOv8n.
- Developed a Flask web app for video upload, processing, and result download.
- Achieved high detection accuracy with bounding boxes for pedestrians.
- Extended system for real-time feeds and multi-class object detection.

Whatsapp automation with interakt

- Created automated workflows and quick-response templates.
- Managed bulk CSV contact uploads and organized contacts with tags.
- Scheduled and sent broadcast campaigns to targeted groups.
- Tracked delivery, read rates, and engagement analytics.
- Updated and optimized automation flows based on daily operational needs.
- Ensured smooth handover from automated replies to human support when required.