Miss Nontuthuzelo Ngwenya

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Profile

Motivated and detail-oriented software engineering graduate with a solid foundation in full-stack development and hands-on exposure to AI tools and technologies. Passionate about building efficient, user-focused solutions and solving real-world problems through code. Familiar with Agile principles and collaborative team workflows through academic projects and prior work experience. Adaptable, quick to learn, and driven to contribute to innovative, impactful software in dynamic environments.

Education

09/2023 – 11/2024   NAIROBI, KENYA
Information Technology | Software Engineering
ALX Africa
- Developed proficiency in programming languages including C, Python, JavaScript, and TypeScript, which enhanced problem-solving skills.
- Gained hands-on experience with frameworks such as React and Next.js, helping to create dynamic web applications.
- Utilized tools like MongoDB, MySQL, Postman, and AI tools such as DeepSeek, which improved project efficiency and functionality.

01/2025 – 03/2025   NAIROBI, KENYA
AI | AI Starter Kit Program
ALX Africa
- Explored a variety of tools for image creation and project framework development, enhancing overall project quality.
- Utilized software such as Nvidia, DeepSeek, Hedra, Copilot, and Codium, which streamlined workflows and improved efficiency in project execution.

Work Experience

02/2022 – 08/2022   DURBAN, SOUTH AFRICA
Jr Technician
CCI - United Airlines
- Participated in research projects, gathering data and

Work Experience

information which helped identify effective solutions for the challenges we faced.
- Collaborated with team members to foster a productive environment, ensuring that everyone's contributions were valued and aligned with our goals.

06/2020 – 04/2021   DURBAN, SOUTH AFRICA
Customer service representative
CCI Call Center
- Provided tailored advice and assistance to customers over the phone regarding various services and products, which helped ensure their specific needs and wants were met effectively.
- Managed customer inquiries with a focus on understanding and addressing individual preferences, enhancing overall customer satisfaction.
- Assisted customers with payment processes, ensuring transactions were completed smoothly and accurately, which helped maintain trust and reliability.
- Updated customer information diligently to keep records current, contributing to improved service efficiency and personalized customer interactions.

Skills

Full-stack development	**Limited**
Programming languages: C, Python, JavaScript, TypeScript, CSS, HTML	**Professional**
Frameworks: React, Next.js, Vue.js	**Professional**
Database management: MongoDB, MySQL	**Professional**
Postman	**Professional**
AI tools: DeepSeek, Nvidia, Hedra, Copilot, Codium, Decon, v0	**Professional**
Problem-solving	**Full**
Collaboration	**Professional**
Git, GitHub	**Professional**
Data gathering and analysis	**Professional**