### **DEEKSHA SHETTY**

### Web Developer

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## Summary

Committed job seeker with a history of meeting company needs with consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizational brand.

## **Key Achievements**

#### Client Issue Resolution

Resolved client server issues monthly, improving client satisfaction ratings.

#### **API Integration Success**

Successfully integrated few third-party APIs, ensuring seamless data flow and interactive site features.

#### MERN Stack Certification

Completed 6-month MERN stack course, enhancing web development skills and projects

## Experience

Labmentix Remote Web Development Intern 03/2025 - Present

- Assisted in designing, developing, and maintaining responsive websites and web applications using HTML, CSS, JavaScript, and React.js, Nextjs, Typescript.
- · Participated in code reviews and agile development cycles, gaining exposure to Git version control and modern development practices.
- Developed user-friendly interfaces using Tailwind to enhance user experience and interface responsiveness.
- Implemented reusable components and optimized existing UI for speed and performance.
- Worked closely with UI/UX designers to translate designs into fully functional web pages.
- · Contributed to backend development using Node.js and Express.js, including API creation and database integration with MongoDB, Firebase and Supabase.
- Built and tested secure authentication modules using JWT, Clerk, Next-Auth and session-based systems.
- · Wrote modular and maintainable server-side code following RESTful principles.
- Deployed the application using cloud services like Vercel and managed database operations.
- Gained hands-on experience in modern web technologies including React.js, Node.js, MongoDB, and Git during the internship.
- Developed mini-projects to apply theoretical knowledge in real-world scenarios under guidance from senior developers.
- Improved understanding of responsive design, API consumption, and component-based architecture.
- So far done with 4 projects in this internship: Text-to-Speech conversion App, Uber Clone App., E-Commerce Store and Reddit-Clone App.

Solar Secure Solutions Remote

### Web Developer Intern

08/2024 - 10/2024

- · Assisted in the development, testing, and maintenance of web applications using HTML, CSS, JavaScript, and frameworks like React.js and
- · Collaborated with senior developers to create responsive and user-friendly web interfaces that enhanced the user experience
- Participated in front-end and back-end development tasks, improving website functionality, and optimizing performance
- Wrote clean, scalable, and well-documented code while following best practices and coding standards
- Gained hands-on experience with version control tools, specifically Git, for code management, and team collaboration
- Supported the integration of APIs and third-party services, ensuring smooth data flow and interactive features on the site

### XL Technologies

Sharjah, United Arab Emirates

# Technical Support Engineer

01/2022 - 05/2023

- Provided technical support for web hosting services, assisting clients with server-related issues, website performance, and application troubleshooting
- · Diagnosed and resolved technical issues related to server configurations, domain management, email services, and content management systems (e.g., WordPress)
- Troubleshot and resolved networking issues, including DNS problems, SSL certificates, and email delivery failures
- · Guided clients on server setup, site migrations, backups, and restores, ensuring seamless hosting transitions, and data protection
- · Provided expert support for Google Workspace (formerly G Suite) users, assisting with setup, configuration, troubleshooting, and administration of Google Workspace services
- Assisted in troubleshooting issues related to website hosting or domain registration
- Provided dedicated support for Outlook email configuration, troubleshooting, and optimization for clients using both Microsoft Exchange and Office 365 services

## Experience

### Diya Systems Pvt Ltd

# Technical Support Engineer

Mangalore, India 08/2018 - 08/2021

- · Provided technical support regarding website hosting services, domain registration and DNS configuration issues
- Coordinated with third-party vendors for website hosting services and other technical needs
- Managed website hosting services to ensure optimal performance of customer sites
- · Troubleshot technical issues related to website hosting or coding errors
- Assisted in troubleshooting server-side issues related to website hosting environments
- Answered customer inquiries via live chat in a timely and professional manner
- Provided helpful information to customers about products or services
- Resolved customer complaints quickly, accurately, and professionally
- · Maintained detailed records of all conversations with customers
- Responded to customer emails regarding technical support issues in a timely fashion
- · Assisted customers in navigating website content, or completing transactions online
- · Configured network settings for clients' computers, including IP addresses and DNS server information

### Education

## Srinivas School Of Engineering

Bachelor of Engineering, Computer Science - 74% (FCD)

Mangalore, India 06/2014 - 06/2018

### Certification

Mern stack development

### Languages

English Advanced

Hindi Advanced ••

Kannada Advanced

#### Skills

Ajax · Apache · Azure · Bootstrap · Build Tools · CPanel · CSS · Dataflow · DNS · DNS Management · ES6 · Git · GitHub · Google Workspace · HTML · JavaScript · jQuery · JSON · Linux · MongoDB · Microsoft Exchange · Mongoose · NPM · React · REST · SMTP · SQL · SSH · Tailwind · Vercel · VPN · Webpack · Windows Server · WordPress · Node.js · Express.js · Google G-suite · Gmail · ES6+ · TCP · Firebase · Supabase · Nextjs · Typescript · JWT · API Integration · Clerk

## Find me online



#### Linkedin

www.linkedin.com/in/deeksha-shetty-8051a2305

# **Portfolio Projects**

Remote **Projects:** 2024 - 2025

Below are few portfolio projects -

- https://react-animated-portfolio-henna.vercel.app/
- https://food-delivery-website-azure.vercel.app/
- https://uber-clone-woad-iota.vercel.app/
- https://tts-client-navy.vercel.app/
- https://uber-clone-woad-iota.vercel.app/
- https://estore-frontend-six.vercel.app/
- https://reddit-clone-frontend-nine.vercel.app/