# Error Scenarios for use case - Add a contact in outlook

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| **S.no** | **Error scenario** | **How it should have been handled according to you** | **How it is currently being handled** | **Possible reasons for deviation of your preferences from the current way of handling** |
| 1 | Contact should not be created with only mobile number, name, address and birthday | User should get error that contact with only one detail is not permitted | User is able create a contact with only mobile number, name, address and birthday | Adding only mobile number without name will not make user remember the number. Same goes for other fields. So maybe Outlook can add a warning or information before saving the contact so user can add name or anything to remember. |
| 2 | Adding a duplicate contact | User should get error that contact already exists | User able to create duplicate contacts | Warning/error helps in avoiding duplicate contacts. Or at least option to merge the contacts helps. |