# Blinkit Sales Analysis Dashboard

# Steps Followed:

- Data Cleaning
- Data Processing
- DAX Calculations
- Dashboard Layouting
- Charts development and formatting
- Report Development
- Insight Generation

## Dataset Specifications

Rows: 8,523, Columns: 12

#### **Key Columns:**

- <u>Item Fat Content</u>: Fat classification (Regular/Low Fat)
- <u>Item Identifier</u>: Unique item code
- <u>Item Type</u>: Category (e.g., Frozen Foods, Soft Drinks)
- Outlet Establishment Year: Year the outlet was established
- Outlet Identifier: Unique store ID
- Outlet Location Type: Tier level of the store
- Outlet Size: Store size (Small, Medium, High)
- Outlet Type: Type of store (Supermarket Type1, Type2, etc.)
- <u>Item Visibility</u>: How prominently the item is displayed
- <u>Item Weight</u>: Product weight (with missing values)
- Sales: Sales revenue
- Rating: Product rating

# KPI 's Targeted

For a comprehensive analysis of Blinkit's sales performance, customer satisfaction, and inventory distribution, the following KPIs were targeted:

- 1. Total Sales: The overall revenue generated from all items sold
- 2. Average Sales: The average revenue per sale.
- 3. Number of items: The total count of different items sold.
- 4. Average Rating: The average rating for items sold.

### CHART'S VISUALIZED

#### 1. Total Sales by Fat Content:

Objective: Analyze the impact of fat content on total sales.

Additional KPI Metrics: Assess how other KPIs (Average Sales, Number of

Items, Average Rating) vary with fat content.

<u>Chart Type: Donut Chart</u>

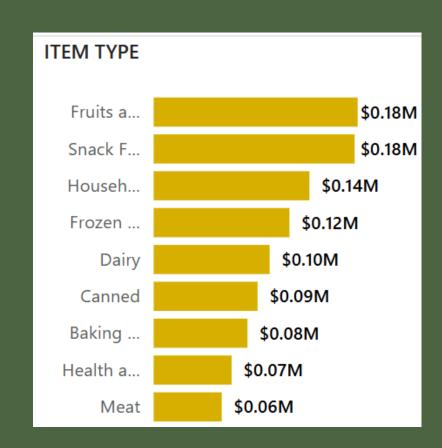
# FAT CONTENT • Low Fat • Regular \$42... (3...) \$1.20M Total Sales \$776.3... (64.6%)

#### 2. Total Sales by Item Type:

Objective: Identify the performance of different item types in terms of total sales.

Additional KPI Metrics: Assess how other KPis (Average Sales, Number of Items, Average Rating) vary with fat content.

<u>Chart Type: Bar Chart</u>



#### 3. Fat Content by Outlet for Total Sales:

Objective: Compare total sales across different outlets segmented by fat content.

Additional KPI Metrics: Assess how other KPIs (Average Sales, Number of Items, Average Rating) vary with fat content.

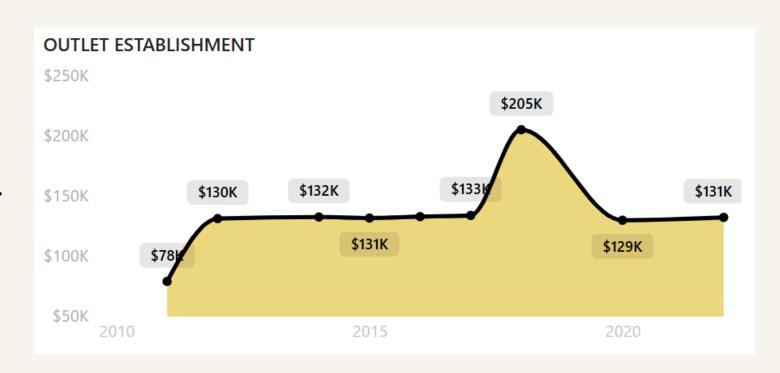
**Chart Type: Stacked Column Chart** 

# FAT BY OUTLET • Low Fat • Regular Tier 3 \$0.31M Tier 2 \$0.25M Tier 1 \$0.14M

#### 4. Total Sales by Outlet Establishment:

Objective: Evaluate how the age or type of outlet establishment influences total sales.

<u>Chart Type: Line Chart</u>



#### 5. Sales by Outlet Size:

Objective: Analyze the correlation between outlet size and total sales.

<u>Chart Type: Donut/ Pie Chart</u>

#### 6. Sales by Outlet Location:

Objective: Assess the geographic distribution of sales across different locations.

<u>Chart Type: Funnel Map</u>

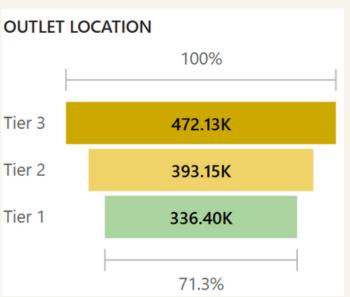
#### 7. All Metrics by Outlet Type:

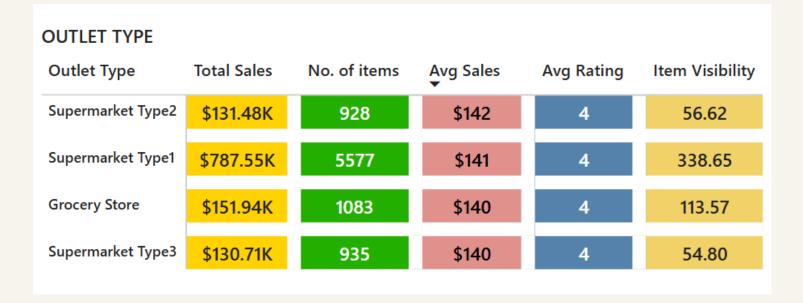
Objective: Provide a comprehensive view of all key metrics (Total Sales, Average Sales, Number of Items, Average Rating)

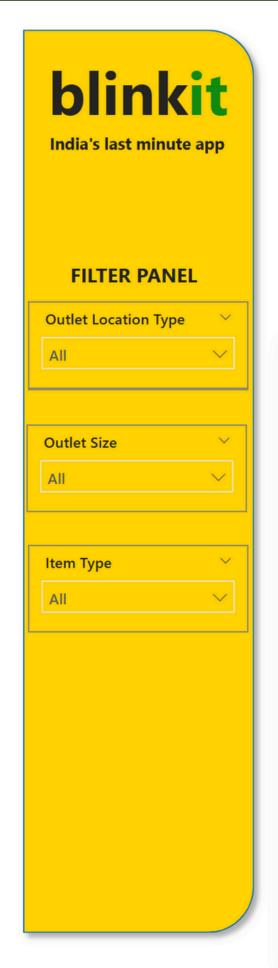
broken down by different outlet types.

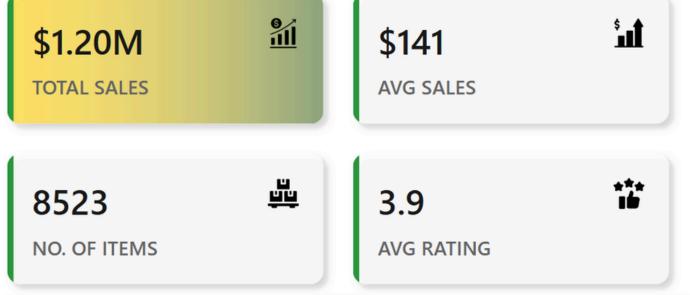
**Chart Type: Matrix Card** 

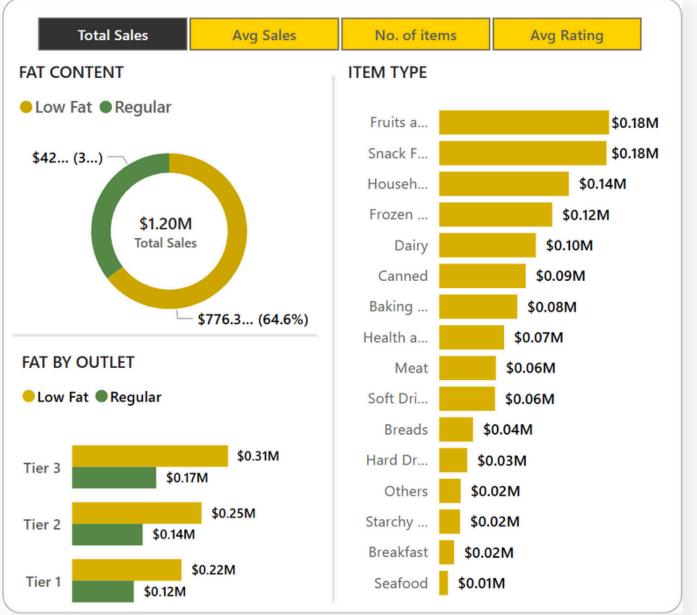


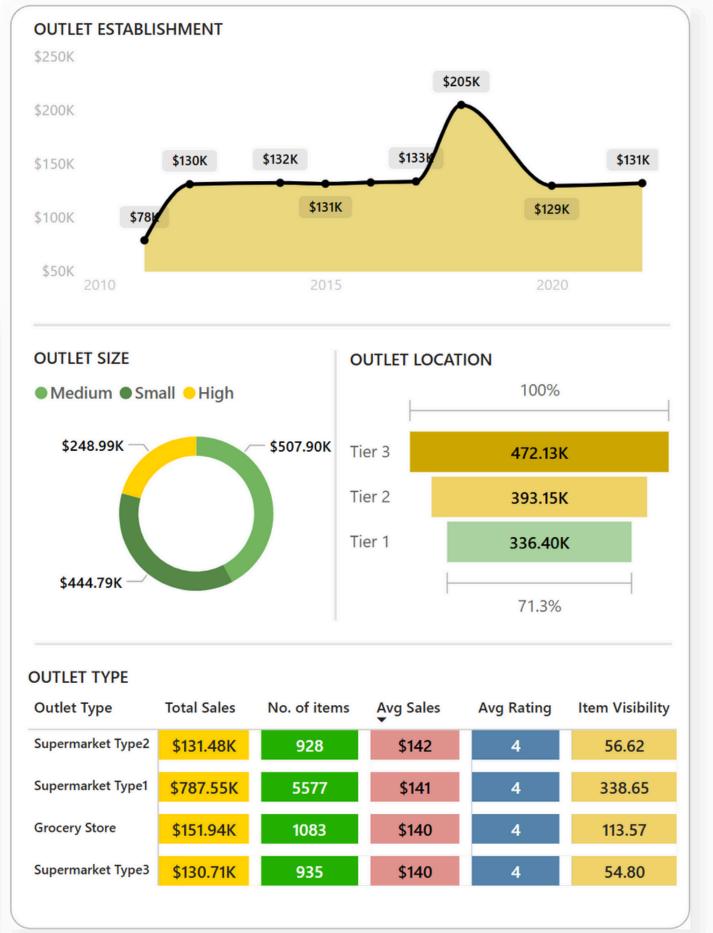












### DASHBOARD INSIGHTS

#### **Overall Performance:**

- 1. Total Sales: The total sales amount to \$1.20M, indicating strong revenue generation.
- 2. Average Sales: The average sales per transaction stand at \$141.
- 3. Total Items Sold: The business has sold 8,523 items, showcasing a good product movement.
- 4. Customer Satisfaction: The average rating is 3.9, which suggests room for improvement in customer experience.

#### Category-Wise Performance:

- Top-Selling Categories:
  - 1. Fruits & Snacks: Each contributing around \$0.18M in sales.
  - 2. Household items: Generating \$0.14M in revenue.
  - 3. Frozen Food & Dairy: Contributing \$0.12M and \$0.10M, respectively.
- Low-Selling Categories:
  - I. Seafood (\$0.01M)
  - 2. Breakfast (\$0.02M)

have the lowest sales, indicating either lower demand or stocking issues.

#### **Outlet Performance:**

- Outlet Location Insights:
  - 1. Tier 3 locations generate the highest revenue (\$472K), followed by Tier2(\$393K) and Tier I (\$336K).
  - 2. This indicates strong demand in lower-tier cities.
- Outlet Type Performance:
  - 1. Medium-sized outlets contribute the highest revenue (\$507K), followed by small (\$444K) and high-sized outlets (\$248K).
- Outlet Size Impact:
  - 1. Supermarket Type I generates the highest revenue (\$787.55K), dominating the market.
  - 2. Grocery stores contribute \$151.94K, making them a solid performer.
  - 3. Supermarket Type 2 and Type 3 have relatively lower sales at around \$131K each.

#### Sales Trends Over Time:

- I. Sales peaked at \$205K at one point, indicating a major promotional event or seasonal spike.
- 2. Sales remain relatively stable around \$130K—\$132K in recent years, suggesting consistent performance.

#### Key Takeaways & Recommendations:

- Optimize Stocking: Given that Fruits, Snacks, and Household items are top-sellers, increasing stock levels can improve revenue further.
- <u>Improve Underperforming Categories</u>: Seafood and Breakfast categories need promotional efforts or better placement strategies.
- <u>Focus on Tier 3 Cities</u>: Since Tier 3 cities generate the highest sales, more marketing efforts and store expansions should be targeted here.
- <u>Enhance Customer Experience</u>: With an average rating of 3.9, addressing customer pain points and improving service quality can lead to better retention.