

Office of the Director (Revenue)
Delhi Jal Board, GNCTD
Varunmalaya Ph-II, Karol Bagh
New Delhi-110005

No.DJB/DOR/Preamble/2025/9839 to 10130

Dated: 14 Oct 2025

Instructional Order

Subject: Scheme for Waiver off LPSC (Late Payment Surcharge).

In order to provide relief to consumers in settlement of the outstanding arrears of water bills a final waiver late payment surcharge(LPSC)scheme has been approved by the Board vide Resolution No. 1467, Item No. 693, in its meeting held on 26.09.2025 as under:

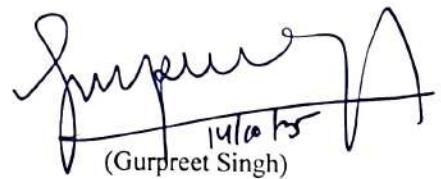
2. LPSC amount against the accounts of consumers as on cutoff date, i.e. 30.09.2025 will be waived off for Domestic Consumers (Category I) if the outstanding principal amount/arrears along with current bill, if any, is cleared during the scheme period as under:

S. No.	Type of Consumers	Period	LPSC Waiver
01.	Domestic Consumers (Category-I)	14.10.2025 to 31.01.2026	100%
02.	Domestic Consumers (Category-I)	01.02.2026 to 31.03.2026	70%

3. LPSC waiver scheme will be available to all active Domestic consumers irrespective of status of water meter (working or non-working) in order to enable them to settle their outstanding dues.
4. Non-Active consumers may also approach the Zonal Revenue Offices for availing benefit of the Waiver scheme by making payments of principal amount against their dues.
5. Consumers may make either full payment or pay the principal amount in installments and clear the whole principal amount during the period of the scheme. LPSC waiver will be available only after clearance of the complete principal amount. If any principal amount remains pending, benefit of the LPSC Waiver scheme will not be applicable.
6. In case payment by which LPSC waiver was availed, is cancelled, waiver amount will be reverted against the account/KNo. This provision will be applicable in case of cheques being dishonored as well.



7. After the launch of the scheme, the payable principal amount and LPSC waiver amount will be reflected on the subsequent water bill. For the convenience of the consumers, the payable principal amount and LPSC waiver amount can also be viewed on the consumer portal/ website of DJB i.e. www.djb.gov.in or by visiting the nearest Zonal Revenue Offices.
8. No LPSC will be levied during the currency of Scheme. However, LPSC will be levied on unpaid bills after the end of the Scheme, if the outstanding principal amount is not cleared during the period of the Scheme.

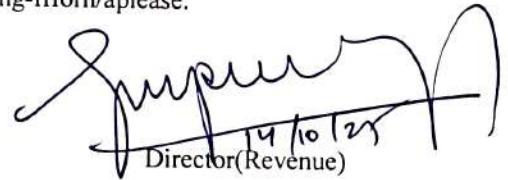


(Gurpreet Singh)
Director(Revenue)

All ZROs/AZROs

Copy for information/necessary action:

1. PS to Chairman, DJB for kind information.
2. Vice Chairman, DJB for kind information
3. Members of the Board for kind information
4. CEO, DJB for kind information
5. Member(A)/Member(F)/Member(W)/Member(Dr.)/CVO/Addl.CEO
6. All Chief Engineers.
7. Director(F&A)/Director(A&P)/Secretary, DJB
8. All Area Jt. Directors(Revenue)/All Dy. Directors(Revenue)/(Admin)
9. All SEs(Maintenance)/EEs(Maintenance)
10. Jt. Director(F&A)-I&II/Dy. Directors(Finance)
11. All Account Officers/Senior AOs/AAOs
12. Dy. Director (PR) for necessary Press Release and necessary advertisement in the leading newspaper.
13. EE(EDP) for uploading on DJB Website
14. Project Director, M/s WiproLtd, 6thFloor, VarunAlaya Building-II form/please.
15. Guard File.



14/10/23
Director(Revenue)



DELHI JAL BOARD: GOVT. OF NCT. OF DELHI
OFFICE OF DIRECTOR (REVENUE)
VARUNALAYA PHASE-II, KAROL BAGH
NEW DELHI-110005

No.F-498/DJB/ DOR/ Regularization Scheme/2025/ 10131 to 10330 Dated: /10/2025

INSTRUCTIONAL ORDER

Subject: Scheme for Regularization of Unauthorized Water and Sewer Connections.

1. A large number of unauthorized water/sewer connections exist in various parts of Delhi. This not only causes revenue loss to the Board but such connections are also utilizing water which cannot be accounted for. DJB has been making efforts to reduce non-revenue water by various means, e.g., plugging leakages, issuing challans after identification of unauthorized water connections, challanizing overflowing Over Head Tanks, constituting District Metering Areas (DMA) etc. Despite efforts made by DJB, a large number of unauthorized Water/Sewer connections are still continuing in various areas/unauthorized colonies.
2. As on date regularization charges of an unauthorized Connection are as under:
 - i.) Unauthorized penalty Rs. 3000/-
 - ii.) 3 years' water charges (lesser only in proven case of non-existence of building in any form for a period less than three years in which case it will be proportional to the duration of existence of the building) as per the assessed average water consumption in the appropriate category, subject to minimum of 25 KL per month. Regularization charge becomes around Rs.24570 (Rs. 3000/- penalty and water bill charges calculated at minimum average of 25 KL per month for three years) for regularization of a domestic water connection and Rs. 61056 for regularization of a non-domestic water connection, besides normal connection charges and IFC, wherever applicable.
3. In order to provide one time relief and ensure regularization of all unauthorized connections, the Delhi Jal Board vide its Resolution No. 1466 item no. Admn 692 in its meeting held on 26.09.2025 has approved the following scheme of Regularization of Unauthorized connections:
 - a. Token penalty amount in place of existing amount of penalty and water bill charges for three years which are normally taken at the time of regularization of unauthorized water which will be levied during the scheme as under:
 - (i) Domestic connections : Rs. 1000/-
 - (ii) Non-Domestic connections: Rs. 5000/-
 - Besides above penalty, normal water/sewer connection charges and Infrastructure charges (IFC), wherever applicable, will be collected as usual. After the end of the scheme, unauthorized regularization charges will be levied as applicable before the scheme period
 - b. The period of Regularization scheme is w.e.f., 14.10.2025 to 31.01.2026.

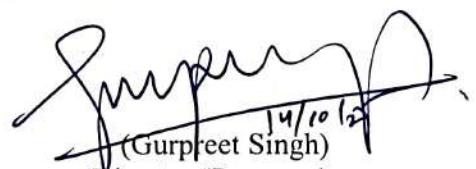
c. In case unauthorized connection is not regularized or bill raised is not paid as per the scheme, the applicable charges as earlier, will be charged for unauthorized connections after scheme is over.

d. Unauthorized sewerage connections laid by consumers may also be regularized under the scheme. If authorized water connection already exists, there are no separate charges for sewer connection except Infrastructure charges (IFC) on properties constructed on plot size above 200 sqm. Therefore, sewerage connections may be regularized in all cases without any formality if authorized water connection already exists, however, demand for IFC will be raised wherever applicable.

e. In case, there is no water connection but sewerage connection exists and sewerage system of DJB is being used for disposal of sewerage, sewerage connection may be regularized by levy of aforesaid penalty and billing of sewerage maintenance charges will be done as per Delhi Water and Sewer (Tariff & Billing) Regulations, 2012 in this regard.

f. Property ownership documents required for water / sewer connections are already relaxed, any three paid electricity bills for the property in the name of the applicant are accepted along with identity proof of the applicant at the same property, in case, ownership documents are not available due to genuine reasons. DJB reserves the right to disconnect the connection in case any dispute arises in future.

For information and compliance.

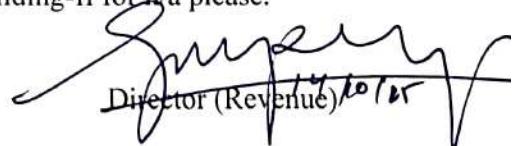


14/10/12
(Gurpreet Singh)
Director (Revenue)

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10. Dy. Director (PR) for necessary Press Release and necessary advertisement in the leading newspaper.
11. EE (EDP) for uploading on DJB Website
12. Project Director, M/s Wipro Ltd, 6th Floor, Varunalaya Building-II for n/a please.
13. Guard File.



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