my.statestreet.com Landing Page: Frequently Asked Questions

General Questions

How do I find Report Center or Interactive Views?

Report Center and Interactive Views are now separate options (as noted below) available through the MyData tab of the new landing page. Click the MyData tab to see tiles that will provide links to the last 10 reports or interactive views that you've run. If you want to navigate to Report Center or Interactive Views, just click the *All Reports* tile, and then select either *Views,* for Interactive Views, or *Reports,* for the Report Center.

Where is the Site Menu?

The Site Menu has been removed in favor of the tile-based navigation available on the MyServices tab of the new landing page. By default, the MyServices tab will show you the last 9 things you've accessed. If you need to use something that doesn't show up as a tile, click the *All Services* tile to see a list of all of the other tools and applications that you are entitled to access and use.

How can I access CapTAIN, AlphaFrontier, etc.?

Application names were changed to create a more intuitive experience; so our consumers can quickly understand the services provided.

For example (contact your Client Services Representative for clarification on tile names):

— CapTAIN => Manage Corporate Actions
— AlphaFrontier => Manage Fund of Funds

Users can always view legacy application names by hovering over the *i* icon in the lower right corner of a tile to see a full service description.

How do I find the applications and links that used to be on the old landing page?

The MyServices tab of the new landing page provides easy access to all of the applications and links that you are entitled to access and use. If you don't see a tile that represents what you are looking for, click the *All Services* tile to see a complete list of tools and applications.

How do I find reports that I've run recently?

The last 10 reports or interactive views that you've accessed are displayed on the MyData tab. If you want to navigate to the Report Inbox tool, simply click on the tile labeled *Inbox* on the MyServices tab.

How can I check my Alerts and Notices?

Simply click the Notices link in the upper right corner of the top navigation bar to see a list of your published Alerts and Notices.

How do I change my ID configuration and preferences?

To access the Preferences tool, click your name in the top right corner of the landing page, and then select "My Information"

Where did the Search bar and myDataTools Gallery go?

Global Search will be offered in a future release. Using click level data, the team assessed usage and activity data for each feature on my.statestreet.com. This data was used to determine which features should be enhanced and which should be retired and replaced. Items featured on the landing page now reflect the most frequent activities of users, minimizing the need for a global search at this time. Users can still search within reports and for specific applications.

Other Questions and Contacts

Why did my.statestreet.com change?

As part of our ongoing commitment to improving the client experience, and as part of Project Beacon, we are in the process of modernizing my.statestreet.com. The resulting changes, driven by user feedback and maximized for user-centric design through collaborative efforts with the State Street design program, will allow for and enable an increasingly intuitive user experience.

How can I provide feedback on the new my.statestreet.com experience?

We need your feedback! Please email us at MySS.Feedback@statestreet.com with any comments on the platform.