

Accounting FAQs

1. When is my.statestreet.com updated? Real time or based off of batch processing?

Information in the Accounting report folders in Report Center is updated in an overnight batch cycle that is scheduled to complete by 7am EST, representing data as of the close of the prior business day. The NAVigator reports are updated in a process that is triggered by the completion of the NAVigator pricing process, which is typically complete between 6pm EST and 8pm EST. Information within the Interactive Viewer for Custody views is updated near real time throughout the day. The Securities Lending application is based on an overnight report cycle that makes data and reports available on a next-day basis.

2. Is data reflected on a T or T+1?

All Accounting data at State Street is processed on a T+1 basis.

3. Is my.statestreet.com considered the actual books and records of the funds? How can the user tell if the fund has been closed for the month-end or quarterly period?

The official Accounting books and records of the funds are held on Multi Currency Horizon Data from MCH and other State Street applications flows to a central data repository, for access by the my.statestreet.com reporting engine. A user can tell if books are opened or closed by referencing the footer on reports run in the Report Center, which indicates books open or books closed. The month end status report available in Report Center shows when each fund was closed or if it is still open. The Alert Center also provides a "Books Open " or "Books Reopened" Alert. The alert allows users to receive an email when a fund closes or is reopened.

4. What is the record retention policy on my.statestreet.com? How long are records kept on the system? What type of data is archived on the system (month-end only)?

For activity based subject areas (Purchase & Sales, Dividend Income, Corporate Actions, Income Received, and FX Activity), daily activity is available from Jan 1, 2008 at a minimum. Most point in time subject areas (Trial Balance, Positions, Receivables/Payables, Open Trades, Pending FX and Earned Income) retain the last 90 days of activity. Daily Lot Level Holdings activity is available for 120 days and a fund's NAV History is available for 540 days. Month-end information is available in the Report Center since fund conversion.

5. If an adjustment is posted to my.statestreet.com, how is it posted? Is the adjustment linked to the date the posting is made? Can an adjustment be made in the past?

my.statestreet.com is strictly a reporting tool that allows access to data available on State Street's MCH Custody and Accounting system. Any adjustments made to the funds are made on MCH and flow down to my.statestreet.com in the overnight data loads. If a prior period adjustment is posted on MCH, there is the option of running reports by post date in order to filter out prior period adjustments.

6. What is the difference between Report Date and Post Date?

The Report Date option presents all transaction including any prior period adjustments made since the close of the reporting period. The Post Date option provides only the transactions posted during the specific reporting period.

The following data categories allow the user to select whether to pull data on either a Report Date or Post Date basis:

- Cash Statements
 - Foreign Exchange
 - Income Received
 - Purchase and Sales
7. Where can I find materials about my.statestreet.com?
There is a help link on every page of my.statestreet.com and help links and reference guides are available from the Site Support in the banner.
8. When I get access to my.statestreet.com? Can I still use my current applications?
Yes! You can still continue to use any desktop application.
9. What is the availability of my.statestreet.com?
my.statestreet.com is available 24 hours a day, 7 days a week.
10. Why am I automatically logged out of my.statestreet.com?
Since my.statestreet.com is a secure site with access to sensitive information, we require reauthentication after a 30 minute period of inactivity. Your session will be automatically timed out and returned to the login screen if this happens. You will then need to re-enter your user id and password.